

2nd Line Support Analyst

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Company: Proactive Appointments

Location: Mayfair

Category: computer-and-mathematical

2nd Line Support Analyst

2 year FTC - Hybrid

Our client, a leading banking organisation have an opportunity for a 2nd Line Support Analyst to join on an initial 2 year FTC. You will be responsible for providing IT technical support necessary to carry out the installation, upgrading and maintenance of the Bank's systems, both in the live and disaster recovery environments. The role will require a strong mix of 1st/2nd line experience as well as some knowledge of networking. As the role progresses, it will focus more on the networking side, so a desire to learn is key.

Experience & Skills required:

Microsoft Windows 10/11

Windows Server 2012/2016/2019 Server

Microsoft Exchange 2016

Microsoft 365

Arcserve/Veritas backup

Clearswift Email and Web Gateways

Trellix Anti-Virus software (ePO and McAfee endpoint security)

Avaya IP phones

Windows Server Update Services

Active Directory

DNS

TeamViewer

Cisco network devices

VMware

Nessus Tenable vulnerability scanner

Desirable skills:

Microsoft SQL

Working knowledge of IBM Power 8/10

Red Hat Linux

Oracle

Quest Active Administrator

Lansweeper

Cisco Firepower

F5 Firewall

Citrix load balancers

2nd Line Support Analyst

Due to the volume of applications received for positions, it will not be possible to respond to all applications and only applicants who are considered suitable for interview will be contacted.

Proactive Appointments Limited operates as an employment agency and employment business and is an equal opportunities organisation

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