

## 2nd Line Support Engineer

[Apply Now](#)

Company: Jago Consultants

Location: Basingstoke

Category: other-general

### Job Description

2nd Line Support Engineer required. Our client is a solutions based company that focuses on delivering the correct technical solution for the client that integrates into their business and future operations. They provide IT services to over 180 hotels across the UK. Not only do they provide IT Support – they also specialise in CCTV, Wi-Fi, Phone systems and many more.

They are now looking for an experienced 2nd Line support engineer to join their head office based in Basingstoke. The successful candidate will need experience in general IT desktop-based support and a full UK driving license.

### Position Overview

Installing and Implementing IT solutions and services

Providing proactive & reactive IT assistance, sometimes remotely and other times at the hotel themselves

Writing up internal & customer documentation as required

Liaising with customers and suppliers, escalating issues as appropriate

Logging and resolving IT issues within the SLA

Undertake on-site visits to customers in the South and London areas

Out of hours IT Support cover – for critical issues (on call rota)

## Position Requirements

Full UK Driving License

Experience using Active Directory

Knowledge in Windows Operating Systems

2/3 years in a similar role

Experience in vSphere, ESXi, Office 365 networking/LAN, Mitel, 3CX Hotel PMS & POS Systems – Not essential

Excellent communication skills

Flexible

## Position Remuneration

Monday to Friday 9:00am – 18:00pm hour lunch

Office based unless needed to visit one of their customers

Salary £22,000 – 32,000 DOE

28 days holiday including bank holidays

Pension Scheme

Being part of a positive, rewarding & enjoyable environment

Career progression

[Apply Now](#)

## Cross References and Citations:

1. [2nd Line Support Engineer Taiwanjobs](#) [Jobs Basingstoke](#) [Taiwanjobs](#) ↗
2. [2nd Line Support Engineer Norwayjobs](#) [Jobs Basingstoke](#) [Norwayjobs](#) ↗
3. [2nd Line Support Engineer Ukjobscentral](#) [Jobs Basingstoke](#) [Ukjobscentral](#) ↗

4. **2nd Line Support Engineer Netherlandsjobs Jobs Basingstoke Netherlandsjobs ↗**
5. **2nd Line Support Engineer Panamajobs Jobs Basingstoke Panamajobs ↗**
6. **2nd Line Support Engineer Spainjobs Jobs Basingstoke Spainjobs ↗**
7. **2nd Line Support Engineer PsychologistjobsJobs Basingstoke Psychologistjobs↗**
8. **2nd Line Support Engineer AttorneyjobsJobs Basingstoke Attorneyjobs↗**
9. **2nd Line Support Engineer Erpjobs Jobs Basingstoke Erpjobs ↗**
10. **2nd Line Support Engineer MuseumjobsJobs Basingstoke Museumjobs↗**
11. **2nd Line Support Engineer Johannesburgjobs Jobs Basingstoke Johannesburgjobs ↗**
12. **2nd Line Support Engineer Denmarkjobs Jobs Basingstoke Denmarkjobs ↗**
13. **2nd Line Support Engineer Caregiverjobs Jobs Basingstoke Caregiverjobs ↗**
14. **2nd Line Support Engineer PortugaljobsJobs Basingstoke Portugaljobs↗**
15. **2nd Line Support Engineer Teachingassistantjobs Jobs Basingstoke Teachingassistantjobs ↗**
16. **2nd Line Support Engineer Presidentjobs Jobs Basingstoke Presidentjobs ↗**
17. **2nd Line Support Engineer LondonjobscentralJobs Basingstoke Londonjobscentral↗**
18. **2nd Line Support Engineer DallasjobsJobs Basingstoke Dallasjobs↗**
19. **2nd line support engineer Jobs Basingstoke ↗**
20. **AMP Version of 2nd line support engineer ↗**
21. **2nd line support engineer Basingstoke Jobs ↗**
22. **2nd line support engineer Jobs Basingstoke ↗**
23. **2nd line support engineer Job Search ↗**
24. **2nd line support engineer Search ↗**
25. **2nd line support engineer Find Jobs ↗**

Source:<https://uk.expertini.com/jobs/job/2nd-line-support-engineer-basingstoke-jago-consultants-09382cfd3/>

Generated on: 2024-04-30 by [Expertini.Com](https://www.expertini.com)