

2nd Line Support Engineer

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Company: VIQU Limited

Location: Havant

Category: computer-and-mathematical

1st/2nd Line Support Engineer– Portsmouth – 3-month contract

My customer is looking for a dedicated 1st/2nd Line Support Engineer to help with issues up to L2.

You'll be working within a technical Support Engineer Team, with your main duties to assist in dealing with all IT related queries which come through (Microsoft 365, Authentication, Active Directory, post migration issues)

Primary day to day responsibilities will for the 1st/2nd Line Support Engineer will include:

Previous experience in a 1st/2nd Line Support Engineer role focused on Microsoft Stack.

Windows 10 – Administration and Support

Office 365 – Administration and Support

Active Directory experience

Authentication issues.

Post tenant-tenant migration issues.

Exception customer service and communication skills

Previous experience working with ticketing systems. (Service Now, Freshdesk, etc)

This role would require you to be onsite, 5 days a week in Portsmouth for the duration of the 3 -month contract.

To discuss this 1st/2nd Line Support Engineer opportunity in more detail, please APPLY NOW for a no obligation chat with your VIQU Consultant. Additionally, you can contact Connor Smal, by exploring the VIQU IT Recruitment website.

To be the first to hear about other exciting opportunities, technology, and recruitment news, please also follow us at 'VIQU IT Recruitment' on LinkedIn, and Twitter: @VIQU_UK

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