

## 3rd Line Support

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Company: Jago Consultants

Location: Basingstoke

Category: computer-and-mathematical

### Job Description

Senior 3rd Line Support engineer required. Our client are a solution based company that focuses on delivering the correct technical solution for the client that integrates into their business and future operations. They provide IT services to over 190 hotels across the UK and well as Wi-Fi, CCTV, Phone systems, networking and many more.

They are now looking for a experienced 3rd Line Engineer based from their Basingstoke office who can perform a mixture of on-site and remote IT.

#### Position Overview

Taking responsibility for providing IT advice to a selection of our clients

Travelling out to sites when required

Overseeing new customers set ups and service evaluation

Log and resolve IT issues

Configuration & setup of Active Directory domain controllers with DHCP and DNS

Installing and configuring VMWare ESXi

Setting up Wi-Fi access points

Handling documentation when required

#### Position Requirements

Experience as a 3rd Line Engineer

Full UK Driving License

Knowledge in Active Directory, DHCP & DNS

VMWare knowledge

Set up & deployment of Wi-Fi – not essential

Office 365 & deployments

If you also have previous experience of IT Support to a hotel that would be great! – not essential

Position Remuneration

Monday to Friday 9:00am – 18:00pm

Salary £34,000 – £42,000 (DOE)

25 days holiday including bank holidays

Pension Scheme

Being part of a positive, rewarding IT firm

Private medical cover

Training in many IT Systems, services and hardware

Two £50 amazon vouchers a month to the best employees

Team meals, away-days, happy staff

Parking on site

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## Cross References and Citations:

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