

## Accommodation Manager

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Company: EllisKnight International Recruitment

Location: Leicestershire

Category: other-general

### Description

#### **Join Our Team as an Inclusive Accommodation Manager at our Luxury Student Residence in Leicester!**

Are you ready to embark on an exciting journey with a leading luxury student accommodation provider? We are thrilled to offer an exceptional opportunity for an Accommodation Manager to join our dynamic team in Leicester. If you have experience in accommodation management within diverse settings such as PBSA, Hotels, Hostels, or Care Homes, and a passion for delivering unparalleled customer service, we want to hear from you!

**Location:** Leicester,

**Employment Type:** Full-time,

**Duration:**10 Month

**Working Hours:** Monday - Friday, 9:00 am - 5:30 pm

### **About the Role:**

As our Accommodation Manager, you will play a pivotal role in delivering outstanding service levels and ensuring a welcoming, inclusive environment for our residents. Your

responsibilities will include:

Warmly welcoming and assisting visitors and residents, ensuring prompt and informative responses to all inquiries.

Conducting guided tours for potential tenants, showcasing our luxurious accommodations and converting viewings into bookings.

Building and nurturing strong partnerships with local universities to enhance the student living experience.

Setting and upholding high standards of service excellence, fostering a home away from home atmosphere.

Proactively addressing maintenance issues and coordinating events to enrich student life.

Ensuring compliance with health and safety regulations and conducting regular room inspections.

Utilizing your local knowledge to enhance residents' experiences by recommending amenities and attractions.

Managing budgets effectively and providing guidance to a dedicated Maintenance Operative.

Participating in client meetings and contributing to strategic discussions.

### **Skills & Experience Required:**

A solid understanding of the property sector, with previous experience considered advantageous.

Exceptional customer service skills, with a focus on building strong relationships.

Effective communication skills, coupled with the ability to inspire and mentor team members.

A client-centric approach, dedicated to exceeding expectations.

Proficiency in Microsoft Office and a proactive, organized mindset.

The ability to multitask and adapt to changing priorities seamlessly.

**Benefits:**

Competitive salary package

Opportunities for career development and growth

A supportive and inclusive work environment

Health and wellness benefits

Paid time off and holiday allowances

We are committed to creating an inclusive workplace and welcome applications from individuals of all backgrounds, including those with diverse experiences and perspectives. If you are ready to make a meaningful impact and be part of a vibrant community, apply now with your resume and a cover letter detailing your suitability for the role.

Join us in redefining luxury student living and delivering exceptional service at every turn!

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**Cross References and Citations:**

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