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Active Lambeth - Lifeguard and Recreation Assistant

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Company: Lambeth Location: United Kingdom Category: other-general

Lifeguard and Recreation Assistant - Brixton ,Clapham, Ferndale, Streatham, West Norwood

£ per hour, Casual Contract

About The Role

A Recreation Assistant is responsible for the cleaning, preparation and general safety of areas in a sport and recreation facility. In 'wet-side' facilities they will have a key responsibility for the safety of customers in the swimming pool and its surrounding areas.

In 'dry-side' facilities there may be a greater emphasis on the setting up, taking down and storage of equipment.

In both cases Recreation Assistants are the first point of contact with customers and will need strong communication and social skills.

National Pool Lifeguard Qualification (NPLQ) is preferred, although training can be provided for the right candidates.

Key Responsibilities

Preparing activity areas to include the safe setting up/dismantling of equipment and ensuring that all equipment is stored safely and securely when not in use.

Monitoring and helping to maintain a safe and comfortable leisure centre environment by implementing organisational maintenance schedules.

Ensuring the highest possible standards of hygiene and cleanliness are maintained by carrying out routine and other cleaning tasks when required.

Assisting customers with enquires in a friendly and effective manner, proactively developing and maintaining high standards of customer care.

Resolving customers' problems, including situations where there is disagreement over the actions and outcomes involved.

Working as part of a team to ensure the smooth operation of the facility.

Following Normal and Emergency Operating Procedures.

Accurately filling in forms or reports relating to their normal duties.

Taking occasional responsibility for the induction and development of new members of staff.

In a wet-side facility, supervising the safety of the swimming pool environment and working to prevent accidents and emergencies.

Meeting the training and development requirements of the job role.

Working within the job role description at this level, recognising the standards and professional limitations that this provides, referring to appropriate members of staff for guidance and support.

To administer First Aid as required.

To act in accordance with, and actively promote, GLL's Active Lambeth policies and standards.

To undertake any other duties commensurate with the post's level of responsibility.

Able to work unsocial hours.

Ability to work flexible shift patternsmorning shifts, evening shifts and weekends.

We are recruiting for a wide range of roles across our leisure centres and would love for you to join our team. Lets help Lambeth be more active!

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