

## Aftersales Manager - BMW/MINI

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Company: Jardine Motors Group

Location: United Kingdom

Category: other-general

### Overview of role

Looking for a new challenge? Are you passionate about people and thrive on finding solutions in an efficient and effective way? If so, you will be a perfect fit for Tunbridge Wells BMW/MINI.

Our Aftersales Managers play a critical role to ensure our customers receive an exceptional level of service from both front of house/workshop and everything in between. You will support in driving a collaborative culture amongst our colleagues. WE will empower, support, and give you all the tools you need to thrive in an exciting environment where your role is vital to our success.

This role will looking after our BMW/MINI and Motorrad site in Tunbridge Wells, the role will look after a headcount of around 30-35 but with the capacity to grow the team to 50+! This opportunity requires an experienced Aftersales Manager who has a proven track record of implementing processes to maximise performance.

### Why should you work for us?

We grow our own talent! We provide you with all the training and development opportunities you will need to succeed.

Everyone is welcome! We're committed to building a truly inclusive culture and diverse workforce. We want you to be yourself at work – and thrive.

We have a generous benefits including: 33 days holiday (including bank holidays), Company Car, Birthday off (we like to celebrate!) great pension, generous commission schemes, reward

savings, and much more – a whole A4 page to be exact!

When we say we care about your wellbeing, we mean it. You'll have access to mental health support, nutritional and financial advice, and a Digital GP. We also have over 50 trained Mental Health First Aiders (and counting).

### **What you'll bring to the role**

A positive, can-do attitude and willingness to collaborate with other departments to overcome challenges and solve problems quickly.

A proven track record of continuous improvements to processes within a premium or luxury brand.

Communication - we need you to be comfortable liaising with stakeholders at every level of the business.

Motivational Leadership to all of our aftersales colleagues, taking responsibility for performance and our colleagues professional development.

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### **Cross References and Citations:**

1. [Aftersales Manager - BMW/MINI Therapistjobs Jobs United KingdomTherapistjobs ↗](#)
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