

## Amusements Team Member

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Company: Hollywood Bowl Group

Location: London

Category: other-general

### About the role

Are you looking for a fun and fast paced environment to work in, with great benefits?

Are you looking for a business that is financially stable and has very exciting growth plans?

If so, then look no further!

### The Why...

Join Hollywood Bowl Group as a Gameskeeper, in return you'll get:

the opportunity to earn an extra 50p per hour, paid to you every month

access to apprenticeship programmes and our in-house management training programmes

optional pension plan

additional days holiday with length of service up to five days

ongoing training and development, with the opportunity to fast track your career

free game vouchers every month

30% discount off food and drink for you and up to five friends

50% off food when you are working

access to our Employee Assistant Programme for you and your family

financial long service awards

a £15 donation to our dedicated charity partner when you complete your induction

enhanced maternity, paternity, adoption, and shared parental leave benefits

opportunity to join our healthcare cash plan

### **The What...**

Can you keep ahead of the game? Our Gameskeepers play a starring role in ensuring our customers have an enjoyable and engaging experience. In this role, you will ensure that the amusement machines are in full order, stock is replenished and that the games area and machines are spick and span at all times. You will also interact with our customers while they play and celebrate success!

Within our fast-paced, dynamic world, you will be trained on everything you need to know in the Amusements area. You will be given a thorough induction and ongoing training and development to set you up for success, as well as ongoing development and career opportunities should you wish to take the next step into management.

Your professional and engaging customer service, along with your high energy and infectious enthusiasm will ensure our customers have an enjoyable, excellent value-for-money experience with every visit.

### **To be a successful, we'll want to see:**

An interest in games or computers

Experience in a customer-facing role

Ability to demonstrate great customer service

High energy and ability to work in a fast-paced environment

Ability to use own initiative as well as being a friendly and supportive team player

## The Who...

Hollywood Bowl Group has a passion for bringing families and friends together for affordable fun and healthy competition.

Following our listing on the main stock market in 2016 we became Hollywood Bowl Group, seeking out the perfect locations for our bowling and golf centres nationwide. We formed our customer proposition, built on real feedback, and went from strength to strength with our in-centre game technology and online scoring systems.

Now with 71 centres across the UK and 12 centres in Canada, operating under the Hollywood Bowl, Puttstars and Splitsville brands, we're proud to be ambitious market leaders in experiential family entertainment.

We continue to expand our estate and look for profitable opportunities to grow, with an average of three new sites opening each year.

At Hollywood Bowl Group, we value diversity and inclusion, and we're committed to creating a working environment that promotes equal opportunities. Individual differences and the contributions of all employees are recognised and valued and we believe that a diverse and inclusive workplace makes us a more relevant, more competitive, and more resilient company.

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