

Analytics Engineer

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Company: Pareto

Location: United Kingdom

Category: other-general

Analytics Engineer: PR-1214771 Location: England/Ireland based Remote Working - 10% travel in role Paying: £95,000 - £135,000 (DOE) + 10% Bonus + Unlimited holidays/PTO + more! The organisation Founded in 2013, our client is a multi-award winning software solutions organisation who provide software and services that convert industrial process data into information to enable discovery, increase collaboration, and ultimately drive better business decisions that lead to seamless execution, increased earnings, and continuous improvement. With an emphasis on connecting to all disparate time-series data, this is a fully remote company that operates across multiple verticals from oil & gas, pharma and life sciences, chemicals, metals/mining/materials, food & beverage, and many more. What you'll be doing: As a key customer-facing team member, the Analytics Engineer will be the SME and customer's Trusted Technical Advisor. Using expert knowledge of the software, you will design technical solutions to help customers solve their industrial process analytics challenges, advising them on the best options to deliver sustainable, scalable, and profitable business outcomes. This is a varied and hands-on role comprising of a mixture of pre sales, post sales and technical implementation. Day to Day: Serve as the customer's Trusted Technical Advisor by building relationships with customers and prospective customers to understand business objectives and process pain points. Collaborate with all internal functions to develop and execute strategic growth plans Provide promotional content and targeted demos to both active and prospective customers Leverage customer relationships to uncover and propose high-value use case opportunities. Advise customer champions and end-users to implement and operationalize the use cases to deliver a high return on investment for the

customer. Identify gaps in capabilities required to meet customer needs and give feedback to the product organisation to influence product roadmap. Collaborate with the product team to design, implement, and test new functionalities that meets customer needs. About you: The ideal candidate will have in-depth knowledge of the pharmaceutical or chemical industries with strong technical, problem solving abilities. Previous experience in technical sales, from discovery call through to implementation is essential. The Analytics Engineer will be familiar with working with time series data to identify trends within industrial process manufacturing, with a flair for developing and proposing technical solutions leveraging the latest features and capabilities in the software and broader technology landscape. Strong communication skills, coupled with high attention to detail and an empathetic customer-centric approach, will create a true technical partnership with the customers, who are always at the forefront of this organisation's mind. What are the requirements? Pharmaceutical and/or chemicals experience. Bachelor's degree or equivalent relevant experience in an Engineering/Analytics related discipline. Experience relevant to an industrial process manufacturing field. Experience using enterprise historians such as AVEVA PI, IP-21, Delta-V, Wonderware, GE Proficy, etc. is particularly valuable.

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