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As our Service Management Lead you will oversee both local and offshore teams of SAP

and Microsoft professionals operating the client's landscapes. Your role will include the management of minor and major enhancements and supporting the client in strategic transformation and business improvements of the interfacing systems. You will directly manage the relationship with senior client stakeholders and work with the client and the delaware account leadership team on the strategic direction of the services provided. Your responsibilities will include oversight of the quality of services and projects delivered, customer satisfaction, the engagement of the overall managed services team, and the management of the contract and its financial performance. If you have strong SAP or Microsoft Operations and Delivery skills and are looking for a new challenge — we would love

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Thank you for your application.

We will get back in touch with you soon! Have a great day!

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About delaware

We exist to help our clients reach their full potential, by applying our common sense, business experience and passion for technology.

Delaware is a global consultancy that partners with leading technology providers such as SAP (Platinum Partner) and Microsoft to deliver advanced digital solutions. We develop, innovate and implement technology transformations guiding our clients towards an intelligent future. Everyone at Delaware is a steward of the business. We are building for the future and for those that succeed us and we take responsibility for our relationship with the social and ecological environment.

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