United Kingdom Jobs Expertini®

Area Manager

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Company: Amazon UK Services Ltd.

Location: United Kingdom

Category: computer-and-mathematical

When you join Amazon as an Area Manager, you'll gain experience leading a large and diverse team to make sure your area of the business keeps pace with demand. In this hands-on role, you'll learn about the complexity of operations at a global business and what it takes to make everything run seamlessly. While you implement your team's approach to drive productivity, you'll also work closely with your colleagues to address challenges, which means no two days will be the same.

Key job responsibilities

- Promote a culture of safety and wellbeing
- Analyse and implement corrective actions to make sure quality and productivity are at consistently high levels, and business objectives are met across all shifts
- Support and lead a team and handle administrative work alongside building and supporting a strong team culture
- Analyse performance and suggest process improvements to optimise work and improve customer service
- Collaborate with other managers to standardise shift processes

A day in the life

You'll work shifts and be based at one of our operational sites. Your main focus will be to maintain safety standards within your team and across your site. You'll also monitor and maintain process efficiency. Your days will always include prioritising routine team

management and daily operational tasks, alongside other tasks like individual escalations, process improvement work and wide-scale operational contingency planning.

Being a key part of the operations team involves working with colleagues in other teams and external partners to make sure we stay on track to meet our customer demands and targets. This will involve analysing data and performance metrics with leaders in your business area, as well as discussing the operational pros and cons of technical improvements with engineers.

About the team

Customer Fulfilment, or CF, is where it all started for Amazon. CF has scaled up from a humble team of booksellers to a sophisticated global team which handles more than 1.5 million orders every day. The team is the foundation of our business and its efforts have helped us diversify across new regions and services. With the help of emerging technology, we're always looking for ways to offer a bigger, better product range – delivered quickly and affordably.

The CF team are the first people in the chain that helps customers get products at the speed we're known for. We're based in Fulfilment Centres, which are at the heart of Amazon's fast-paced Operations network. Our centres are sometimes referred to as the 'First Mile' because it's where most Amazon packages start their journey. We help to manage dynamic inventory and facilitate speedy deliveries round the clock.

Lots of different people work in our Fulfilment Centres, so there are plenty of opportunities for every skillset. Some of us work with physical products, while others analyse data to help everyone across the business make smart decisions.

We are open to hiring candidates to work out of one of the following locations:

Derbyshire, GBR

BASIC QUALIFICATIONS

Bachelor's degree (or working towards a bachelor's degree)

. Advanced proficiency in written and verbal English

. Relevant experience in performing data analysis

PREFERRED QUALIFICATIONS

Preferred qualifications are not required to apply for a position at Amazon. If you have all the basic qualifications above, we'd love to hear from you.

- Experience of communicating with a wide range of stakeholders, including your peers and leadership
- Experience in a logistical working environment
- Experience working with the MS Office suite (Word, Excel, Outlook) in a professional environment

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