

## Assistant Branch Manager

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Company: Travis Perkins

Location: Hoylake

Category: other-general

The Assistant Branch Manager role at Travis Perkins is a challenging yet rewarding position in our business in which you will support your Branch Manager and play a vital role in our continued success. You'll also support the delivery of our Doing What Matters strategy for both colleagues and customers at a local level through amazing operational effectiveness and, together, you will lead the team making sure we are working better for our customers, providing a first class service and keeping colleagues and customers safe at all times. The Branch Hoylake is a very vibrant branch with a team of 13, made up of Yard Staff, Counter Sales, Drivers and a great management team. We have a fleet of 3 vehicles, full Tool Hire department and a Benchmarx Showroom. This is a great opportunity for someone with a great attitude to progress and develop. What will I be doing? No one day is the same as the next in TP branch life, but here are a few pointers: Our success is built on strong relationships with our customers so its essential that you can help coach a team to deliver the highest standards of service. With your learned knowledge of the products and services we offer, you will be a pivotal contact for our customers, nurturing great relationships, understanding their needs in order to offer expert advice and recommending alternatives to meet their individual needs and maximise the sale of goods. Safety is at the forefront of everything we do, your aim will be to ensure that all our colleagues and customers leave the Branch safely, by adhering to all stay safe policies and procedures. Being commercially aware, you will support the Branch Manager in managing all aspects of a Branch and business. What experience do you need? Previous experience within a builders merchant is advantageous, but not essential. It doesn't matter what sector

you come from, we just need transferable skills such as, inspirational leadership, operational management, sales experience and great customer service. Does this sound like you? We hope you can say Yes to all of the characteristics below - they are in the DNA of all our fantastic TP Assistant Branch Managers. Are you: Passionate, inspirational and an engaging leader, who has the ability to create and cultivate a one team approach through collaboration and motivation. Someone that is highly adaptable, resilient and tenacious with high levels of energy and drive. Someone who thrives in a dynamic and fast paced environment. Able to spot a great commercial idea, influence, persuade and deliver it. Career focused and want to build a career to become a key player in the success of a large PLC? Being an Assistant Branch Manager in TP gives you a fantastic opportunity to excel and to continue to develop. How will you know you are doing a great job and developing your career? Simple. We will support you with a development plan that embraces our values - we call them Cornerstones. These are Working For Our Customers, Upholding Family Values, Being The Best, Keeping People Safe, Making Decent Returns You'll also receive £Competitive pay + Benefits (which includes an annual colleague bonus, contributory pension, private healthcare, life assurance, sharesave scheme, group wide colleague discounts across the Travis Perkins Group (including Toolstation). Plus we have a number of online discounts at leading retailers from airport parking to theme parks to eating out and cinemas. Our working hours also offer a great work life balance - most of our customers choose to enjoy their weekends and bank holidays which means you can too! You may not know much about Travis Perkins, but if you look a bit closer you might be surprised, despite our size, we have the values of a family run business and the mindset and ambition of a forward thinking Company. We pride ourselves on being a great place to work that's why we have been voted one of the UK's Top Employers every year since 2010. We offer our employees access to extensive career opportunities across our 5 leading businesses. We operate out of more than 1,400 outlets nationwide and have over 20,000 colleagues. Commutable from Hoylake, Birkenhead, Liverpool, Greasby, Thurstaston, Barnston, Bebington, Willaston, Heswall, Neston, Ellesmere Port and Chester. We're driving to become a truly inclusive employer. We want everyone to be at their best and it's our ambition that everyone within our Group feels safe, welcome and confident to be their authentic selves. You be you, it makes us, us.

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