

## Assistant Manager

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Company: Hollywood Bowl Group

Location: Sheffield

Category: other-general

### About the role

Are you a highly motivated, engaging manager?

Are you looking for an employer that will invest in you and develop your career further?

Are you looking for a business that is financially stable and has very exciting growth plans?

If so, then look no further!

### The Why...

Join Hollywood Bowl Group as an Assistant Manager, in return you'll get:

The opportunity to earn an extra £1 per hour, paid to you every month, as part of our monthly bonus scheme

The opportunity to earn a centre outperformance bonus

A 40-hour contract, plus additional pay for any extra shifts you work

50% off food when you are working

One in four weekends off

Optional pension plan

28 days holiday & additional days holiday with length of service

Access to our in-house Centre Manager in Training programme and apprenticeships

Free games vouchers every month

30% discount off food and drink for you and up to five friends

Access to our Employee Assistance Programme (EAP) for you and your family, plus access to our dedicated Mental Health First Aiders

The opportunity to join our healthcare cash plan

Financial long service awards

A £15 donation to our dedicated charity partner when you complete your induction

Enhanced maternity, paternity, adoption, and shared parental leave benefits

### **The What...**

When joining Hollywood Bowl Group as an Assistant Manager, you will receive a thorough induction, to set you up for success and make sure you are fully trained across all areas of the busy centre, including the lanes, the bar and diner, and the amusements area.

Within our fast-paced, dynamic world, you will be at the very centre of the Hollywood Bowl experience, to support the effective operation of the business, injecting fun and positivity into the team and enhancing the customer journey.

The role is varied and exciting; your responsibilities will range from coaching and mentoring the team, and running an exceptional operation, front-of-house, to supporting the General Manager back-of-house in delivering on centre goals and financial targets.

You will be responsible for guaranteeing that your centre has the best standards and service in the industry to ensure the centre is a safe and fun environment for our customers.

## To be successful you will have:

Management experience, ideally within the leisure, hospitality, or retail industry

A passion for customer service

Evidence of inspiring and developing large teams

A willingness to work nights and weekends

Desire for success

## The Who...

Hollywood Bowl Group has a passion for bringing families and friends together for affordable fun and healthy competition.

Following our listing on the main stock market in 2016 we became Hollywood Bowl Group, seeking out the perfect locations for our bowling and golf centres nationwide. We formed our customer proposition, built on real feedback, and went from strength to strength with our in-centre game technology and online scoring systems.

Now with 71 centres across the UK and 12 centres in Canada, operating under the Hollywood Bowl, Puttstars and Splitsville brands, we're proud to be ambitious market leaders in experiential family entertainment.

We continue to expand our estate and look for profitable opportunities to grow, with an average of three new sites opening each year.

At Hollywood Bowl Group, we value diversity and inclusion, and we're committed to creating a working environment that promotes equal opportunities. Individual differences and the contributions of all employees are recognised and valued and we believe that a diverse and inclusive workplace makes us a more relevant, more competitive, and more resilient company.

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