

Attraction Assistant

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Company: Manpower UK

Location: Towcester

Category: other-general

Attraction Assistant - Immediate start

Stoke Bruerne

Working Days: Wednesday - Sunday (Need to have flexibility over these days)

Part-time / Full time available

Further availability in half terms/ School Holidays

As an Attraction Assistant you will be part of a team within a variety of different areas of the business, supporting in the retail shop and working as part of front of house AND Back of house for the on site café.

Responsibilities of the role will include:

Provide an excellent customer experience whether this be serving in the café, providing expert knowledge about the attraction, selling retail items, or ensuring every visitor feels welcomed and is keen to return after a memorable visit, through great engagement & service

Help with preparation of food for the Café.

Ensure that customer excellence is always a priority, by responding quickly and efficiently to questions and dealing with enquiries, particularly when on the welcome desk, or by phone/email

Demonstrate a flexible approach to the rota to work across departments involving café, retail, and admissions/welcome desk & conferences.

Work as a team to ensure retail and catering stock is kept up to date, replaced, recorded, and help to prepare any stocktaking counts.

Skills & Experiences:

You will be exceptionally customer focused - you may have some relevant experience in a similar customer facing environment (retail, hospitality)

Level 2 Food & Hygiene qualification (Essential)

You will need basic IT skills - using Microsoft Office, email & Internet & be willing to learn our systems

You will have the ability to work well under pressure during busy periods

You will have the ability to prioritise tasks and manage workload

Working hours from 9am - 5pm.

Pay is minimum wage.

Excellent opportunity for someone to be apart of a wonderful team situated in a beautiful site in Stoke Bruerne. Please don't hesitate to apply if interested!

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