Azure Engineer

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Company: Experis

Location: United Kingdom

Category: other-general

Azure Engineer | UK Remote | 18 Month PAYE ContractExperis have partnered with a Global Tech client to recruit Azure Engineers throughout the UK.This is an 18 month contract and candidates can be considered from any location in the UK as remote working is on offer.This role will involve working on our client's customers AI initiatives.Key Responsibilities: Ownership of the customer's support journey, providing timely, accurate and effective solutions for their issues.Act as a bridge to the internal development organisation, advocating for product enhancements that can alleviate customer pain points and improve their overall experience.Address and resolve the most technically challenging and critical problems for clients, making a significant impact on their experience with Azure.Identify and report software bugs and customer suggestions.Engage with customers through various channels including telephone, email, public and private forum.Implementation and maintenance of clients' AI initiatives.Key Requirements:Conduct thorough troubleshooting and debugging, and to solve complex problems.Track record in technical support or similar customer-facing role.Foundation in Data Engineering, understanding of databases, data retrieval via SQL or Kusto and experience with data management, data visualization and statistical analysis.Previous experience with cloud platforms such as Azure, AWS or GCP, with a focus on AI/ML services.Relevant networking and security knowledge.Knowledge in RESTful API development and integration.Experience with scripting languages such as PowerShell or Python, and a strong understanding of AI/ML libraries and frameworks eg. TensorFlow or PyTorch.Enthusiasm for Machine Learning and AI technologies.If you are interested, please hit apply with your CV.

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