

Bank Support Worker

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Company: Turning Point

Location: United Kingdom

Category: other-general

Job Introduction

At Turning Point, we support people with Learning Disabilities across England. We strive to constantly find ways to support more people to discover new possibilities in their lives. The quality of our support means everything to us. The people we work with inspire us and in turn we look for new ways to inspire change. We owe it to the people we work with to grow and shape the future, because we believe in what we do.

We endeavour to create positive family relationships offering a good circle of support. There is a strong focus on supporting individuals' lives in a person-centred way which includes various activities, shopping, managing own budgets and cooking. We tailor our services to enable people to be as independent as possible.

Where will I be working?

Within Salford we have 18 homes providing care and support for adults with Learning Disabilities, varying abilities, and health issues, it is a 24-hour service therefore flexibility is essential. Shift patterns include, mornings, evenings, sleep shifts/waking nights and weekends/bank holidays.

What are the people we support looking for in support workers?

Ann:

What I look for in a support worker is someone who is friendly and chatty as I love to chat, I am quite independent, but I like my staff to support me with things such as cooking & baking as I really enjoy doing things like this. I do a lot of the chores around the house such as Ironing the clothes and keeping my kitchen sparkling, although I can do a lot for myself,

I still require staff to remind me of the risks. I enjoy going out in the community and shopping! so you need to be prepared to do a lot of walking.

One of my favourite things is watching the soaps of a night-time and like to talk with others about the current storylines. I will watch tv in the evening whilst knitting and I often will make things for other people's birthdays and important events.

David:

I live in a supported house with 2 other people, we have lived together for many years and are also good friends. I like to be independent and go out often to the pub and local shops and chippy, I enjoy doing this alone and I want staff that can recognise and encourage me to maintain my independence.

Geoff:

I am looking for people to support me in my own home and to support me with accessing my local community.

I am a gentleman who is deaf. I use Makaton, Signalong and some British Sign Language. I have been known to make my own signs for things over the years too.

Knowing my communication preferences is very important to me and this is a skill staff will learn when working alongside me as well as additional communication training. It is important that you are willing to learn these new skills.

We use a digital social care record system, to support daily recording, which will make your day-to-day tasks easier and allows you to spend more time with the People We Support

Role Responsibility

This is a hands-on job in which no two days are the same. Your duties will include:

Promoting the independence of people we support

Supporting a full range of daily activities including cleaning and cooking, days out or going away on holiday

Arranging activities in the home and in the local community

Developing residents' life skills and personal interests

Helping residents stay safe and healthy

Assisting with personal care needs

Manual handling

Supporting people with medication

Ensuring record keeping is maintained to the required standard at all times and contributing to service monitoring requirements

The Ideal Candidate

Are you looking to make a difference to people's lives? Do you have a caring nature?

Are you looking to make a difference to people's lives? Can you see yourself providing care to adults who need your support?

People with learning disabilities will sometimes have multiple conditions that can create complex needs. These conditions mean that the person we support may present with a combination of needs that affect: –

Mental health

Ability to form and manage relationships

Behaviours that challenge

Physical appearance

Physical health

Sensory input

Communication ability

Cognitive ability

Whilst knowledge of learning disabilities and complex needs would be beneficial, it isn't essential. What is essential is that you are:

Passionate, caring and enthusiastic

Flexible, patient and non-judgemental

A great team player with lots of energy

Able to demonstrate good communication skills

Able to complete the physical aspects of the role such as manual handling where needed

About us

What benefits will I receive?

Being a member of our bank is a fantastic opportunity to work flexibly around your existing commitments, giving you control over when you want to work in order to suit your own circumstances. But not only that – being employed by Turning Point will also give you access to many of our rewards! Here are some of the great benefits you'll be eligible for: Comprehensive learning and development opportunities so we can invest in your future – we're proud to have a silver accreditation from Investors in People

An annual leave entitlement that accrues as you work, to the equivalent of 28 days a year

Access to Blue Light Card discounts as well as an exclusive discounts hub for TP colleagues, to help make your money go further – including high street shopping, pubs and restaurants, mobile phones, gym memberships, and much more

Access to our Rightsteps Therapy service – free, confidential telephone based counselling sessions, access to an online wellbeing platform, and a Financial Education hub to support your total wellbeing

Life Assurance of up to 3x annual salary and a competitive Pension Scheme to support your savings and security

A 24/7 Employee Assistance Programme including a Digital GP, legal advice and more – all free to you and your immediate family

Recognition awards to recognise colleagues' inspirational work and dedication

A £300 bonus if you successfully refer a friend as a new colleague through our Refer a Friend scheme, as a thanks from us!

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