

Business Change Manager

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Company: Erin Associates

Location: Northampton

Category: other-general

Business Change Manager

Change & Release Manager – ITIL – Northampton, Northamptonshire – hybrid working role

Salary – 55-58k plus excellent benefits, remote working with occasional visits to their Northampton offices.

We have a new role for an advanced organisation who are constantly pushing for pushing for positive change within their business, with continued success they are looking to add a Change & Release Manager to their technical services team.

The Change Manager oversees all IT change activities, including software releases and infrastructure changes, ensuring smooth operations. With a solid background in Change Management, you'll lead release governance, establishing frameworks for safe and efficient change delivery.

Core skills for this Change and Release Manager

ITIL Foundation v3 or ITIL4 is essential

Candidates must have 2-3 years' experience in an ITIL Change and Release Management role

Ability to influence others to promote good working practices, or to change opinions

Takes responsibility for tasks and sees them through to completion

Highly organised, capable of assimilating and making sense of large amounts of data

Strong attention to detail with the innate desire to get things right

Possess a genuine desire to help people to facilitate change for the business

This role will see you refine, improve, document, and maintain a fit for purpose Change Management process. The Change Manager will be responsible for producing the Release Frameworks in association with Service owners for the effective management and agreement on the execution of releases into production.

This role will see you producing training material whilst delivering training sessions on embed the culture of Change & ITIL. This is a diverse role which will see you working across the organisation driving positive change and will develop an effective way of working with Agile/Devops teams to ensure visibility of changes without slowing output.

Keywords;Business Change, Business Change Manager, Change Manager, Release Manager, IT Service Delivery Manager, Northampton, Northamptonshire, Midlands, ITIL, ITIL Foundation, ITIL Change, IT networks & infrastructure, Change Management, Bedford, Kettering, Bank, Banking, Finance, Financial, Release Management, remote, #wfh

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