# United Kingdom Jobs Expertini®

### **Casual Bar Staff**

## **Apply Now**

Company: Arena Racing Company

Location: Trimsaran

Category: other-general

Bar Staff

**RESPONSIBILITIES:** 

Serve all customers in an efficient, professional and courteous manner at all times.

Ensure guests receive the highest standard of customer service at all times.

Be able to advise guests on all products available within the venue.

To promote a happy and welcoming atmosphere within the venue.

To work both alone or as part of a team being responsible ensuring that all guests' needs are met to the highest possible standard.

Maintain stock levels and rotation within work and storage areas in order to avoid waste and assist with stocktaking.

Ensure the work area is adequately stocked with glassware, ice, condiments and other appropriate sundries in line with predetermined stock levels and business need.

Laying up and preparing restaurants/boxes for the service of meals, tea, coffee and light refreshments

To serve all guests efficiently with the correct food and beverage service knowledge, cleaning down and carrying out all necessary duties as required by your manager.

Service of wine and other drinks from the bar as directed by your Management team.

Keep the area of work and public areas clean and tidy before, during and after opening hours and to undertake cleaning duties as required – paying particular attention to Health and Safety and COSHH Guidelines.

Ensure all orders are dispensed and correctly recorded and authorised for billing purposes.

Ensure all orders are rung through the tills and payment obtained in line with prescribed Racecourse procedures.

Ensure all tills are closed down in accordance with company procedures.

Ensure that all temperature records are accurately kept along with other appropriate paperwork.

Adhere to and follow all licensing policies and procedures.

Handle cash, stock and equipment in a secure manner.

Act as an information point for customers.

Record wastage in line with venue procedures and dispose of rubbish in line with any onsite recycling initiatives.

Adhere to Company policies and procedures.

Undertake other reasonable duties in line with business demands.

#### SKILLS AND QUALITIES

Be smart, polite, professional and well presented at all times.

Excellent verbal communication and customer care skills.

Flexibility and adaptability.

Demonstrate a passion for quality service and standards.

Strong interpersonal skills – friendly, confident, outgoing.

Strong numerical and literacy skill.

The ability to handle difficult or conflict situations.

The ability to adopt the values of Arena Racing Company.

The ability to work with a smile on your face whatever the weather.

To work with honesty and integrity.

Experience working in a hospitality environment is preferred but not essential.

# **Apply Now**

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