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Casual F&B Service Expert - London Marriott Hotel Kensington

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Company: Marriott Hotels Resorts

Location: United Kingdom

Category: other-general

POSITION SUMMARY

Explore our very big world We are looking for a passionate Food & Beverage Service Expert to join our wonderful team at London Marriott Hotel Kensington. You deserve a career that fulfills your purpose. You deserve to dream without limits. Be a part of something bigger than yourself, join a team where everyone has a voice. Be inspired by what's possible and discover your own future. Begin your purpose, belong to a global community, and become the best version of you. At you. The impact you'll make Breakfast, lunch or dinner, the best meals aren't just made by our brilliant chefs. They're made even more memorable by the great service our guests enjoy. As one of our Waiters, you'll make sure you know every dish on the menu, so you can make recommendations and answer any questions customers may have. You'll make sure their food and drinks are served quickly, efficiently and with a smile - and if there are any issues, you'll deal with them right away. Thanks to you, our guests will feel well-fed, happy and wanting to come back for more. What you'll do Take guests' food and beverage orders, making recommendations on menu items and taking opportunities to upsell where appropriate Ensure that all customers enjoy quick and efficient service, and check with them that the meal is meeting their expectations Ensure that the restaurant is set up and ready for each service period Take responsibility for ensuring the overall cleanliness of the restaurant and buffet area, as well as the kitchen and potentially the bar area What we're looking for A warm, people-oriented demeanor A team-player attitude A safety-first approach Positive outlook and dependability This role also requires the ability to move and lift objects weighing up to lbs. In addition, you'll need to be able to reach

overhead and below your knees, including bending, twisting, pulling and stooping, and move over uneven or sloping surfaces. Prior to employment, we'll ask you to complete safety training and certification. Perks you deserve We'll support you in and out of the workplace by offering: Team-spirited co-workers Encouraging management Wellbeing programs Learning and development opportunities Discounts on hotel rooms, gift shop items, food and beverage Recognition programs You're welcomed here Our highest priority is making you feel as welcome as our guests. We want you to know you're important to us and that you'll make an impact in your role, and for that, you'll be appreciated and valued. LONDON MARRIOTT KENSINGTON At the 4-star London Marriott Hotel Kensington, ideally located near London's best-known landmarks, we stand out from the crowd. We relentlessly pursue our craft. We support one another, strive for excellence and advance our expertise. We are versatile. Situated within a soaring, seven-story atrium, we are empowered to stay in control and soar above it all.

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