

United Kingdom Jobs Expertini®

Claims Handler

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Company: Unum

Location: United Kingdom

Category: business-and-financial-operations

Job Posting End Date: May 05

Who are we?

We are Unum – one of the UK’s leading employee benefits providers.

We’ve been around for 50 years, currently protecting over 1.7 million people, providing security and peace of mind to individuals and their families.

With a Fortune 500, US parent company, we’re part of highly successful global organisation, sharing ideas and innovations across teams to create a collaborative work environment. We’re transforming our business, and we’re keen to increase our digital capabilities to evolve the way we work and optimise opportunities for growth.

The role

What will you be doing?

Claims Handler

Basingstoke

Hybrid

2 days per week in office

What will you bring?

We are a leader in employee benefits, protecting over 2 million people, creating security and peace of mind to individuals & families. We are looking for curious and ambitious people to join our growing company and support those during their time of need.

We are holding a Hiring Event in our Basingstoke office (Unum House, Basing View, Basingstoke, RG21 4EQ) on Wednesday 8th May! There will be a morning and

afternoon session.

The day will include an introduction to the Unum & the Claims department, a competency interview and verbal & numerical reasoning tests. We will send a case study to you to complete ahead of the day.

Our Talent Acquisition Team will be in touch with you to discuss further details around the Hiring Event once you have applied. If you are successful on the day, we have a start date set for the 17th June!

The Claims Handlers proactively manage and investigate claims to support our customers and develop strong relationships. To be successful in this position you will:

Be proactive, curious and a confident communicator

Have an excellent Telephone Manner

Speak to senior executives, C-suite and HR Directors

Manage a portfolio and work in a varied and fast-paced environment

Be an analytical and investigative thinker, spotting patterns and anomalies

Work autonomously, as well as collaboratively in a team

Be able to use IT internal systems on a day-day basis, including reporting.

The successful Claims Handler can expect:

Full training

Generous Bonus

Pension scheme

Life, medical and income Insurance

Access to remote GP, nutrition coaching, personal training, unlimited mental health support and medical 2nd opinion

27 days holiday with the option to buy and sell holiday up to 5 days (plus Bank Holidays)

Salary sacrifice electric car scheme with free on site electric chargers.

Previous successful applicants have been from backgrounds in: sales, insurance, banking or claims.

#LI-Hybrid

#LI-AM1

Why join us?

Our culture!

We aim to be the most inclusive, diverse and socially responsible company in the employee benefits market. With an agile and flexible way of working, we want to be a place where people aspire to work and where everyone can be themselves.

What will you get in return?

We are passionate about our employee health and wellbeing and providing work-life balance that suits you.

Our benefits include a discretionary bonus, 24/7 health support services (including a remote GP), income protection, health cash plan, 27 days annual leave, opportunity to participate in charitable events and more.

However you see your future career, we'll support and challenge you to be your best with a wealth of learning and development opportunities.

If you need assistance and/or reasonable accommodation due to a disability during the application or the recruiting process, please send a request to .

Company:

Unum UK

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