

Claims Manager

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Company: The Portfolio Group

Location: Manchester

Category: other-general

What will you be doing?

Handle in an accurate and timely manner the referral of large and complex claims and claims falling within the referral criteria of each program; and subsequently monitoring these referred claims in closer detail.

Report new claims and large loss movements to interested parties/reinsurers and management as required.

Maintain the flow of information with the actuarial team to ensure all necessary detail is provided to assist with the establishment of claim specific IBNRs at quarter end.

Oversee monthly analysis of claims performance of live programs with delegated authority and TPAs against expectations to ensure results are in line with forecasts.

Undertake claims due diligence reviews on new opportunities, which will include UK and overseas travel as required.

Oversee performance of the entire Claims book, ensuring accurate reserving, control of indemnity spend, proactive claims management and excellent customer service for each product.

Overall responsibility of ensuring Claims Quality Audit, Peer Review and other Claims governance processes are completed, fit for purpose and provide Irwell with the information required to continually improve.

What are they looking for?

5+ years Technical Insurance Claims experience

A passionate, enthusiastic and organised Leader capable of managing high levels of activity across the various departments.

Able to quickly assimilate information and report in a clear and concise manner to stakeholders.

Quick thinking and confident in decision making.

Deliver on promises and build a reputation for excellence.

A good communicator with the ability to create strong relationships and influence others.

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