

# United Kingdom Jobs Expertini®

## Client Services Analyst

[Apply Now](#)

Company: Dynatrace

Location: Maidenhead

Category: other-general

**Job Description**As a Client Services Analyst, you'll work with some of the largest sites on the web across major industries (retail, auto, finance, travel, etc.) and help to answer questions about site performance and user engagement, which drives improved customer experience for their customers and improves the client's overall business. Dynatrace's tools generate mountains of data, a lot of which clients don't know how to make use of...that's where you come in. You will turn that mountain of data into invaluable insight. As someone who lives and breathes data, analysis and problem solving, you will help your clients understand the right performance data, in the right context. You'll turn that data into business altering insight which enables your client to take the right action to improve overall site performance and user experience that maximizes business outcomes. You will help clients set a strategy for how they can optimize both their current performance and build performance into their culture.

**Responsibilities include:**Account management for 8+ clients, including managing the relationship and customer expectations, providing value and helping to grow your accounts; running all customer touchpoint meetingsWorking as an extension of your client's team and the Dynatrace product through ad-hoc analysis, testing initiatives, configuring Dynatrace offerings to get to answers faster, and training and enablementCreating detailed analysis for your clients by finding answers from the Digital Experience data through reporting, dashboarding, or technology expertiseRepresenting your client within the rest of Dynatrace for Digital Experience Monitoring (DEM) issuesAdditional responsibilities include working with our team to improve process, identify training gaps and share ideas **Qualifications**Minimum Requirements: Bachelor's Degree in Marketing, Statistics, Mathematics, Economics or other

quantitative disciplines is required.3- 5 years of experience with data analysis, including looking at and distilling complex sets of data and presenting findings in an engaging wayPreferred Requirements: Experience in data driven analysis - excellent at working with, understanding, analyzing dataStrong understanding of web technologies including HTML, JS, CSS, networking, Content Delivery Networks, Cloud; basic understanding of Chrome Dev and Webpage testProficient with analysis tools including Google Analytics, Adobe, Advanced Excel, Tableau, SPSS, R, etc. Stellar conceptualization and communication skills. Demonstrated ability to bring business and technical people together around clear product concepts, and to motivate them to deliver whole, working solutionsOperates with a customer first focusProven ability to work under pressure and to handle multiple conflicting prioritiesRecognizes and understands both personal and team dynamics and relationships, is empathetic to stakeholder concerns and effectively influences and persuadesThinks proactively and tries to develop solutions rather than wait for an answerHas a desire to learn new technology and deliver successful customer and partner outcomes for stakeholders at all levelsPossesses excellent organizational, problem-solving, and analytical skills with a keen attention to detailExpectation: all Insights team members are expected to travel at least 1 time per year for annual team meetings.Additional Information\*\*\* This can be a remote role but if the business requires travel for customer work shops or meetings this will be needed\*\*\*

[Apply Now](#)

#### Cross References and Citations:

1. [Client Services AnalystPhysicianjobsnearmeJobs Maidenhead Physicianjobsnearme ↗](#)
2. [Client Services AnalystArchaeologyjobsJobs Maidenhead Archaeologyjobs ↗](#)
3. [Client Services AnalystFindpythonjobs Jobs Maidenhead Findpythonjobs ↗](#)
4. [Client Services AnalystNzjobs Jobs Maidenhead Nzjobs ↗](#)
5. [Client Services AnalystForestjobsJobs Maidenhead Forestjobs ↗](#)
6. [Client Services AnalystDenverjobs Jobs Maidenhead Denverjobs ↗](#)
7. [Client Services AnalystOrthopedicjobs Jobs Maidenhead Orthopedicjobs ↗](#)

8. **Client Services AnalystWarsawjobs Jobs Maidenhead Warsawjobs ↗**
9. **Client Services AnalystFlutterjobsnearme Jobs Maidenhead Flutterjobsnearme ↗**
10. **Client Services Analyst Schooljobsnearme Jobs Maidenhead Schooljobsnearme ↗**
11. **Client Services Analyst Erpjobs Jobs Maidenhead Erpjobs ↗**
12. **Client Services Analyst Jordanjobs Jobs Maidenhead Jordanjobs ↗**
13. **Client Services Analyst MontrealjobsJobs Maidenhead Montrealjobs↗**
14. **Client Services Analyst SanfranciscojobsJobs Maidenhead Sanfranciscojobs↗**
15. **Client Services Analyst PerujobsJobs Maidenhead Perujobs↗**
16. **Client Services Analyst Legaljobs Jobs Maidenhead Legaljobs ↗**
17. **Client Services Analyst TruckjobsnearmeJobs Maidenhead Truckjobsnearme↗**
18. **Client Services Analyst Sqljobs Jobs Maidenhead Sqljobs ↗**
19. **Client services analyst Jobs Maidenhead ↗**
20. **AMP Version of Client services analyst ↗**
21. **Client services analyst Maidenhead Jobs ↗**
22. **Client services analyst JobsMaidenhead ↗**
23. **Client services analyst Job Search ↗**
24. **Client services analyst Search ↗**
25. **Client services analyst Find Jobs ↗**

Source:<https://uk.expertini.com/jobs/job/client-services-analyst-maidenhead-dynatrace-797-380820/>

Generated on: 2024-05-02 by [Expertini.Com](https://uk.expertini.com)