

Cloud Engineer

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Company: IAG Tech

Location: Harmondsworth

Category: computer-and-mathematical

Job Description

As a Cloud Engineer, you will be working with our Product teams in one or more of our domains within the BA Tech Delivery Team to bring agile change to life. We are doing this by role modelling and embedding agile ways of working and applying SAFe as an overarching umbrella within BA Delivery.

Purpose of the role

As a Cloud Engineer you will focus on cloud services, such as Software as a Service (SaaS), Platform as a Service (PaaS), and Infrastructure as a Service (IaaS). You will create, maintain, audit and improve cloud solutions and templates, by writing diagnostic programs, designing and writing code in line with defined requirements to meet the technology needs of our business.

Accountabilities

Working in partnership with IAG Tech and the business to:

Produce logical and physical designs for all layers of the cloud architecture, from user interface through to back-end databases and systems.

Consider and evaluate potential package “off the shelf” solutions in association with IAG Tech Architecture to achieve the defined requirements (including piloting, prototyping and assessing cost of potential solutions)

Design and deliver cloud solutions that achieve the identified requirements, using

standard methods, tools and techniques. Obtaining specialist advice on aspects of the design, technical policy and test strategy from appropriate specialists as required.

Plan, design and conduct tests of cloud solutions, translating acceptance criteria into suitable tests; corrects errors and re-tests to achieve an error-free result. This includes actively seeking and deploying automated test solutions.

Create environments that enable and encourage Continuous Improvement/Development and DevSecOps ways of working, taking input from process owners and other subject matter experts to gain a great understanding of business ways of working and challenges.

Work with Business Analysts and other stakeholders to understand their acceptance criteria

Provide support on cloud solutions, building, testing and implementing fault fixes and monitoring the cloud solutions to prevent problems occurring (e.g. DevSecOps environment).

Deliver on a number of projects, the breadth and complexity of which will vary depending on experience.

This role may require travel and working from multiple sites/locations. You must be willing and able to travel to participate in meetings, workshops, and other related activities.

Qualifications

Educated to degree level or equivalent experience

Specific technical experience and qualifications required

Recognised Agile qualifications (SAFe) (preferable not mandatory)

Skills

Excellent ability to deploy and maintain Software as a Service (SaaS), Infrastructure as a Service (IaaS) and Platform as a Service (PaaS) solutions

Good ability to engineer/develop/code in the specific technology area

Forming strong stakeholder relationships, with a proven ability of influencing and persuading internally and externally

Effective stakeholder management, balancing and finding compromises between opposing views and opinions

Business partnering, working as a valued partner with stakeholders across a diverse operation, delivering a value-added service to business customers.

Ability to recognise priorities and guide others towards the accomplishment of strategic business goals and objectives

Embracing and managing both business and IT change as necessary to help shape future direction

Ability to work under pressure

Innovation - transforming industry trends into practical, cost effective solutions

Identifies and contributes to the continual improvement of software engineering capability across the organisation

Fluent written and spoken English

Experience

Proven expertise in the technical design, build, test and support of large and/or complex cloud solutions.

Demonstrable experience of deploying and maintaining Software as a Service (SaaS), Infrastructure as a Service (IaaS) and Platform as a Service (PaaS) solutions

Experience in translating complex business requirements into system design, taking into account technical environment(s), ability of user group to interact with the system and expected life and volatility of system.

Demonstrable expertise in a specific technical specialism and/or broad technical expertise.

Experience of developing in an agile and/or DevSecOps environment is highly desirable, including unit testing, behaviour driven development, and continuous integration/continuous deployment.

Experience of operating across multiple countries and cultures is desirable, but not essential.

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