

## CNC Service Engineer

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Company: ASC Connections

Location: Southampton

Category: other-general

CNC Service Engineer

Contract Type:

Permanent

Location:

Southampton - Hampshire

Industry:

Engineering, Manufacturing, and Technology

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A globally recognized OEM of precision CNC machinery are recruiting for a service engineer to join their expanding team.

The business is one of the largest and most established companies throughout the world that specialise in the supply, installation, commission and repair CNC Machines. They have a strong network of engineers across the UK, along with additional technical support staff who are office based. They have a HQ here in the UK, plus other satellite branches nationwide.

Benefits include a competitive starting basic salary, plus an OTE of up to £55K, monthly and yearly bonuses, hybrid car, mobile phone & laptop, 30 days holiday, private pension scheme. This business have one of the best reputations in the industry, they're very well known in the machine tool world for having a great staff retention rate.

**Responsibilities for the role include -**

Breakdown repairs and maintenance to all of their CNC machine tool range

Routine service and inspections, as well as fault finding

Carrying out both mechanical and electrical repairs to machinery including control panels

Installation and commissioning of machinery on site

Ordering of parts from the office, replacing and retrofitting

Providing end user training and customer support both remotely and on site

Travel from home to site covering a region, but must be prepared to travel nationwide when required for large projects.

There are over 30 trained technicians across the UK, along with a large number of technical support staff at the end of the phone for troubleshooting support. Your role would remain regional in the South of the UK, as the business prefer to have engineers look after a region within 2hrs of where they live, rather than travelling all over the UK

Product training provided in the first 6 – 12 months too, along with job shadowing with their most experienced engineers

**We would love to hear from you've previously worked in any of the following roles -**

- Service Engineer, Service Technician, or a site based maintenance engineer
- Electrically or Mechanically bias, ideally holding an NVQ level 3 in one of the disciplines
- Experience working CNC controls
- Good knowledge of fault finding, electrical and mechanical repairs
- Willingness to travel nationally on occasions, and be prepared to stay overnight if required
- Clean driving license.

No call out is required with this role, weekend overtime has to be pre authorized by both client and head office before being offered out to the team.

The business are prepared to be as flexible and supportive as possible, overnight stays and extensive travel is ideally kept to a minimum, but the business requires an someone who is prepared to do both when necessary. In return the company can be equally flexible when needing time off or working around other engagements.

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