

Co op - Customer Team Member

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Company: Graduate Recruitment Bureau

Location: United Kingdom

Category: other-general

Working part-time at Co-op as a student

As a customer team member at Co-op, you'll provide friendly, thoughtful service, and be on hand to support customers whenever they need your help. You'll also make sure your store is in great shape – working as part of a team to replenish products and support deliveries.

In return, we'll give you opportunities to develop your skills and progress your career. You'll also get fair pay, and a benefits package that includes a pension, colleague discount and support for your physical, mental and financial well-being.

What you'll do

Friendly and thoughtful service • Friendly and thoughtful service – you'll put customers first in everything you do: responding to queries, championing Co-op products and Membership, and doing all you can to deliver a great shopping experience

Engage with everyone to succeed together – you'll build strong relationships with your colleagues in-store – working together as a team to solve problems for the benefit of customers and members and each other

Make sure the store is safe, legal and operational – you'll complete daily checks to make sure the store is safe for our customers, and replenish products while checking their dates, prices and temperatures are legally compliant

Embrace change – you'll help to embed change in store, embracing and supporting changes so they become a natural way of working, and sharing experiences with other colleagues to help them positively adapt to changes

Co-operate for a fairer world – you'll get involved in day to day community activities like supporting our FoodShare scheme, and help your local member pioneer by taking part in local community events

Why Co-op?

We'll help you learn new skills, and give you the opportunity to support your local community.

You'll also get package that includes:

Competitive pay and opportunities for overtime

Wagestream – a money management app that gives you access to a percentage of your pay as you earn it

Premium rates for hours worked before 6am or after 10pm

Flexible shifts/working hours and regular overtime opportunities (we provide rotas to your mobile phone 3 weeks in advance)

Holidays starting from 31 days per year (includes bank holidays) pro rata for part time

30% off Co-op branded products in our food stores

10% off other brands all year-round (doubles to 20% on the Friday and Saturday after payday)

Discounts on other Co-op products and services

Pension with up to 10% employer contributions

Cycle to work scheme

Services to support your physical, mental and financial well-being

Building an inclusive workplace

We're actively building diverse teams and we welcome applications from everyone. We want to build inclusive work environments, where our colleagues have equal opportunities to reach their full potential. We celebrate our differences, and recognise the importance of our teams reflecting the communities they serve.

If you have a disability, we can make reasonable adjustments to our recruitment process according to your needs. We're also part of the Disability Confident scheme, meaning we'll

always offer an interview to disabled candidates who apply through the scheme if they meet the minimum criteria for a job.

We'll ask whether you'd like to be considered under the Disability Confident scheme when you apply.

If we invite you to take part in the recruitment process for any of our jobs, we'll ask you if you need any reasonable adjustments to enable you to participate.

You can find out more about our recruitment process at jobs.coop.co.uk/apply-process.

You can find out more about the Disability Confident scheme and all our commitments to diversity and inclusion at colleagues.coop.co.uk/diversity-inclusion-and-wellbeing.

As part of the application process for this job, you'll need to complete an online assessment.

It will take around 10 minutes to complete the test.

This job would suit people who have

Genuine care for the needs of customers and colleagues

Good communication skills, with the ability to build positive relationships with everyone

Strong problem solving skills

The flexibility to work a range of shifts

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