

United Kingdom Jobs Expertini®

Concierge - NYX Hotel London Holborn

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Company: NYX London Holborn

Location: London (Central), EC1M 4NX

Category: other-general

NYX Hotels is giving laidback luxury: we are THE destination! Our NYX team (we call them City Lovers!) is a diverse bunch of vibrant people, who are on a mission to make NYX the first-choice for guests looking for a high-end stay with a unique, urban feel. NYX Hotels is a part of the Leonardo Hotels UK&I portfolio. As a Concierge and City Lover at NYX Hotels, we want you to bring your fun and dynamic vibe to the hotel with you every day. You will ensure our guests enjoy the city, whichever way they choose. You'll think creatively to offer five star guest service and go above and beyond to ensure every guest's experience is electrifying! If you're our ideal Concierge, you will: Be yourself! Be a vibrant host for guests from arrival through to departure, ensuring they feel welcomed to the world of NYX Hotels. Share your unmatched knowledge of the city with guests! You're a City Lover, so you'll be able to recommend the best shops, clubs and shows around. Proactively offer outstanding hospitality to all guests. Always have a Plan B in your back pocket to ensure guests have an excellent stay in our city! Motivate and collaborate effectively with your colleagues across the other departments of the hotel to satisfy guests' needs. Be able to organise and prioritise multiple requests at any given time. Our Story NYX Hotels are a new generation of hotels: reflecting the unique vibe of the city, each hotel stands out with a distinctive design concept by celebrating local art. NYX Hotels is part of the Leonardo Hotels brand, which operates over 50 hotels across the UK & Ireland. There are so many plans for major expansion over the next few years'; there's never been a more exciting time to join us! Why come join us? We look after our City Lovers just as well as we look after our guests. Once you're part of the NYX team, you're part of the Leonardo community. In our business, your hard work and pace is

valued so it's our role to keep you at the top of your game as a Hospitality professional! Our "GROWonline" learning portal ensures you develop the knowledge and skills you need, along with regular coaching and training from your manager. Our regular Learning Bites, "Come Join Us Guest Care" training and Wellness webinars all help your progress with us. With support on tap, top-notch practical training and clear progression you'll be on track for a brilliant future in Hospitality! Some of the perks our City Lovers enjoy include:Special rates on Leonardo Hotel rooms across the UK & Europe: get planning that city break you've been dreaming of!Company-wide recognition scheme: for being your fabulous self, you could earn vouchers to spend on a wide range of high street shopsFree hot meals whilst on dutyTalent referral scheme: earn yourself a bonus for recommending a friend to join usWe love to get together and celebrate: we regularly host Thank You Week (your hotel could have anything from ice cream trucks to pizza parties) and every year we get dressed up in our fanciest threads to host our Employee Awards CelebrationThe important stuff: access to the Company Pension Scheme, Life Assurance and Wellbeing SupportOngoing job-related training programmes with clear paths for progressionSalary: £12.56 per HourLocation: London (Central), EC1M 4NXJob Type: Flexi-Part Time, Part Time

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