

## Continuous Improvement PMO

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Company: Qinecsa Solutions

Location: United Kingdom

Category: other-general

About the company: We are Qinecsa. Trusted partners to global life science companies. We bring together and offer best-in-class pharmacovigilance technology and scientific expertise to connect life science companies to the right safety solutions. Reportum platform Our automated case intake and follow up platform, Reportum, provides a centralized solution for multi-lingual data capture across all intake sources to increase efficiencies and standardize safety data intake and management. CVW platform Our signal detection & management platform, the Commonwealth Vigilance Workbench (CVW), spans the full spectrum of the signal management process to ensure no signals are missed and important signals are prioritized. Working with life science companies we drive progress to continue protecting lives. All qualified candidates are encouraged to apply. Role Purpose: The global responsibility of the Continuous Improvement PMO is instrumental in leading a culture of excellence, innovation, and continuous improvement by establishing frameworks, methodologies, and governance structures to drive strategic alignment, performance improvement, and organisational success. With a key focus on enhancing efficiency, reducing costs, mitigating risks to achieve strategic objectives, ongoing customer satisfaction, and maximize value creation within the organisation. Key Accountabilities: Lead the Continuous Improvement Practitioner team to successfully facilitate CI initiatives. Develop and communicate Qinecsa's continuous improvement strategy, goals, and objectives. governance frameworks, standards, and methodologies for continuous improvement initiatives. Maintain and prioritise a portfolio of continuous improvement projects. Oversee project planning, execution, and monitoring to ensure projects align with organizational priorities and deliver expected

benefits. Define and promote CI methodologies and tools (e.g. Lean, Six Sigma,) to enhance project effectiveness. Provide coaching and support to project teams in the use of these methodologies. Establish key performance indicators (KPIs) and metrics to measure against success criteria. Regularly collect, analyse, and report on data to assess progress for required areas of improvement. Support the facilitation of change management plans to address resistance and ensure the successful adoption of improvement initiatives. Communicate progress, results, and benefits of continuous improvement efforts to all stakeholders. Allocate resources including budget, to support continuous improvement projects and initiatives. Foster a culture of learning and knowledge sharing. Facilitate the dissemination of best practices and lessons learned across the organisation. Identify risks associated with continuous improvement projects and develop strategies to mitigate them. Promote documentation and standardisation of improved processes to ensure consistency and sustainability. Promote and nurture a culture of continuous improvement throughout the organization. Encourage employees at all levels to identify opportunities for improvement and actively participate in CI efforts.

**Skills & Experience:** Capability to implement controls, governance structures, and quality assurance measures to ensure compliance and risk mitigation. Analyse complex problems using evidence-based data to develop solutions and measure effective outcomes. Proficiency in project management methods, tools, and techniques to oversee CI projects and initiatives. Expertise in Lean, Six Sigma, Kaizen, Agile, or equivalent CI methodologies and frameworks. Ability to lead and motivate cross-functional teams. Ability to manage multiple projects, resources, timelines, and budgets concurrently. Proficiency in change management principles, strategies, and tools to facilitate organisational transformation and adoption of continuous improvement initiatives. Commitment to ongoing learning and process enhancements in support of Qinecsa's fast paced growth. Experience in mapping current-state and future state processes. Strong interpersonal, communication, and collaboration skills to engage with stakeholders, build relationships, and facilitate cross-functional collaboration. Effective leadership skills to inspire teams, mentor professionals, and drive organisational change. Capability to influence, negotiate, and gain buy-in from diverse stakeholders at all organisational levels. Familiarity with relevant technologies, tools, software, and systems to support continuous improvement initiatives (e.g., project management software, data analytics tools, process mapping software). An understanding of core pharmacovigilance processes that are supported by technology.

**Experience Levels :** Certified Black belt in Lean Six Sigma

methodologies to identify and eliminate process inefficiencies. Experience of large-scale organisational change and technology transformation. Familiarity with relevant technologies, tools, software, and systems to support CI initiatives (e.g., project management software, data analytics tools, process mapping software). Ability to leverage technology solutions to streamline processes, enhance efficiency, and drive innovation. Experience in PV pharma or Life Sciences industry-specific processes and best practices. Awareness of operating frameworks such as, Lean Six Sigma, ITIL V4, GDPR, ISO27000, ISO27001. Cyber Essentials, ISO9001, GAMP5 V2. Education BS/BA required. MBA preferred. Language Skills Very strong English written, and verbal skills required. Additional foreign language skills desired. We offer a competitive salary and benefits package, as well as a collaborative team culture with opportunities for professional growth and development. At Qinecsa Solutions, we're committed to diversity and inclusion in the workplace and are an equal opportunity employer.

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