

# United Kingdom Jobs Expertini®

## Credit Controller - Manchester, Greater Manchester

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Company: Vivify Venues

Location: Manchester

Category: business-and-financial-operations

**\*Credit Controller - Manchester, Greater Manchester\***We are hiring!We're currently looking for a **\*Credit Controller\*** to join our team.At Vivify we believe nothing is more important than **\*people's health and happiness.\*** What we do makes a difference. We want to inspire people everywhere to get the most out of life, **\*bring communities together\*** and to help **\*schools generate much needed revenue\***. We're doing this by revolutionising the way people access leisure facilities through our **\*tech-enabled booking platform\***, minimising the hassle for schools to let out their facilities and our team provide an excellent customer experience to the groups who hire those facilities.As a valued member of our team, you'll collaborate closely with the Finance Manager and wider business to ensure strong financial control and the implementation of robust processes.**\*The role will be responsible for:\*\*** Liaising with hirers to ensure payments are up to date\* Proactively chasing aged and current debt via email and telephone\* Resolving customer queries and problematic accounts in a timely manner\* Implementation and regular review of processes to drive improved performance\* Liaising with the support team to resolve issues delaying payment\* Daily bank reconciliation and allocation of payments to customer accounts\* Accountability for KPIs associated with this role**\*Key Qualifications and Experience\*\*** Previous experience in credit control is preferred\* Competent using Excel\* Experience implementing new processes to drive change\* Confident speaking to external customers and building strong rapport\* Problem solving mind-set and well organised\* Confident challenging internal stakeholders**\*Vivify Values\***We are a values based company and our recruitment process will seek to understand where you align with our values! Growth - Growth is exciting but with

it comes challenge.

We are open to change.

We celebrate it! We grow with the business. Find a Way - Through the chaos, find solutions - then simplify them! Automate as much as you can.

No problem is too tough for us. Pride & Passion - What we do is inspiring.

So do it with energy, vigour - whatever it takes.

Feel proud of the work you do. Partnership - There will be times when we don't get it right.

But we are one team.

Be there for each other.

We win together and we learn together.

That goes for our hirers and schools. Come and join us in this exciting venture! No recruiters please.

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