

United Kingdom Jobs Expertini®

Customer Advisor

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Company: Pavers Shoes

Location: Murton

Category: office-and-administrative-support

Are you passionate about achieving sales targets and finding just the right products for customers?

Do you have a 'can do' attitude, passion for great customer service and enjoy working in a fast paced and fun environment?

Do you want to work for a growing, profitable business with family values & green credentials, with opportunities for progression?

We offer a friendly, engaging, and positive environment for people to work in where you can make a real difference and feel valued. You will help us deliver consistently high levels of service to our customers, advising on shoe care, handbags, and accessories to compliment a customer's needs, offering genuine, honest, and knowledgeable advice on our all products. You could have previous experience as a Sales Assistant, Retail Assistant or in a Customer Care environment. We will give you full training and support to ensure you succeed in your role, but the right attitude and behaviours are a must. Our stores are like family, offering a nurturing environment to learn, grow, and thrive in, whilst having fun at work!

We have a part time Customer Advisor opportunity to join our Pavers team in Dalton Park on a 16 hours per week contract.

You'll need good availability as the role will include a mixture of weekend and weekday working.

Pay, Hours & Benefits for our Customer Advisor

£11.70 per hour 21+ (18-20 £9.60 per hour & 16-17 £7.85 per hour)

Once you complete the required retail induction PaSS stages your pay will increase to £12.05 per hour 21+ (18-20 £9.87 per hour & 16-17 £8.07 per hour)

Generous Staff Discount scheme, some of which can be shared with your family and friends!

Holiday Entitlement which increases with service.

Company Contribution Pension

Access to the Pavers Foundation: an employee-led grant application and charitable giving scheme

Access to the Pavers Academy: providing career pathways to support our colleagues through online learning, face to face courses, apprenticeship, professional qualifications, and mentoring programmes

Access to wellbeing and financial support through RetailTRUST

Day to Day responsibilities as our Customer Advisor

Deliver exceptional customer service

Advise customers on shoe care and accessories to compliment their needs, achieving daily KPI's in the process

Be self-aware, being able to question, learn, and take responsibility for yourself

Be a team player, maintaining a friendly, engaging, and positive attitude

Support the maintenance of store standards, product placements and stockroom

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