

Customer Assistant - Foods - Cirencester

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Company: Marks and Spencer

Location: United Kingdom

Category: other-general

Work Pattern:

Tuesday: 04:00 - 09:00

Wednesday 04:00 - 09:00

Thursday: 04:30 - 10:00

Friday: 04:15 - 10:00

Saturday 04:00 - 09:00

Under 18 disclaimer

This job role involves working early mornings and this means we can't consider applications from anyone under the age of 18. This is to comply with the relevant health and safety legislation and to keep our colleagues safe in the workplace.

Purpose

To deliver a great shopping experience for our customers, we are looking for colleagues who put customers before tasks every time whilst championing and promoting our brilliant products. As the face of the business, you will be the voice of our customers helping us to continually improve.

Key Accountabilities

- Serve our customers efficiently, both on the shop floor and at service points
- Keep the store clean and tidy, ensuring that our shelves are always stocked with product
- Monitor and deliver on the daily sales targets, priorities, promotions and selling opportunities

- Proactively engage with customers to understand their needs, make recommendations and deliver remarkable service throughout their visit to store.
- Build expert product knowledge to sell and recommend our products and services
- We'll give you the training to utilise all digital tools and communication channels to deliver for the customer every time

Key Capabilities

- High levels of customer service
- Committed to delivering excellent work with great attention to detail
- Open to and acts upon feedback, asking for this regularly
- Takes accountability for planning and managing own workload efficiently
- Strong communication skills
- Adaptable to changing situations
- Builds positive relationships by being a good listener
- Good level of digital capability

Everyone's Welcome

M&S is ready to push boundaries to lead the retail industry into a greener, speedier, more inspiring digital era. That's why we're revolutionising how we work and offering our most exciting opportunities yet. There's never been a better time to be part of our team. Marks & Spencer aims to be an inclusive organisation, trusted and admired by our colleagues, customers and suppliers. Join us and make an immediate impact.

We are committed to an active Inclusion, Diversity and Equal Opportunities Policy, which starts with our recruitment and selection process, and we are happy to talk flexible working. If you consider yourself to require reasonable adjustments to any part of our recruitment process, we invite you to share those requirements with us when completing your application. We will make every effort to ensure your needs are met to provide a fair and transparent process of assessment.

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Cross References and Citations:

1. **Customer Assistant - Foods - Cirencester** [ReactjobsnearmeJobs United Kingdom Reactjobsnearme](#)
2. **Customer Assistant - Foods - Cirencester** [Respiratorytherapistjobs Jobs United Kingdom Respiratorytherapistjobs](#)
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