

Customer Marketing Display Manager

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Company: Lindt & Sprüngli

Location: Feltham

Category: other-general

A little bit about Lindt

We are a premium chocolate manufacturer established in 1845 operating in over 86 countries around the World. Guided by our Global purpose to Enchant the World with Chocolate and UK vision of Creating Moments to Make Everyone Feel Special, we have around 400 team members in the UK across our Head Office, Retail, and Field Sales divisions. We are a Top 20 Great Place to Work and are proud of our incredible people, our unique values-led culture and our iconic market leading brands such as LINDOR & GOLD BUNNY.

We're also proud of being one of the few 'bean-to-bar' chocolate makers in the world, where we control every step of our chocolate production.

How you could help us to Enchant the World with Chocolate

We have an exciting opportunity where you could be a part of our incredible team.

In this role you will be managing the up-stream internal set-up process for displays in the Lindt UK & ROI business. This will be achieved by highly effective display design to deliver outstanding visibility, simultaneously with cost efficiency to deliver NTS & GP% in line with company targets.

In this role, you will be working collaboratively with Sales, Supply Chain, Finance. Lead relationship with suppliers, with support from Procurement.

Key Responsibilities include:

Manage the go to market process and end-to-end delivery of displays.

Develop and maintain process, ensure appropriate training in place and ensure compliance throughout the business.

Regular interaction with GP Tools (P&Ls) to support set-up.

Product set-up: Responsible for initial product & component code loading, ensures all base data is accurate, requests and monitors master data set up from initial request to completion of sku set up within the Winshuttle system.

Ensure projects run to time according to the GTM Display Process from concept, artwork and origination to support handover to Supply Chain for execution

Covering all temporary displays, including pre-filled and flat-pack.

Lead Reporting Tools, with Finance, for use in cross-functional meetings to ensure projects are on track – Define action plans with stakeholders to manage outcomes

Develop & optimise continuous improvement methodologies to ensure progress on unit enhancement and cost efficiency

Understand, maintain and document retailer guidelines and specifications. Ensure displays are compliant with Lindt and retailer requirements

Highlight and learn from best in class displays and display processes from other Lindt markets worldwide

Maintain close relationship with Supply Display Planner during supply chain construction and dispatch phases

Actively participate in relevant monthly IBP meetings, cross-functional work-groups and team meetings

Run fortnightly internal display meetings and post-season wash-up meetings with suppliers and co-packs (DHL).

What experience you'll bring

Experience within an FMCG food company required (Preference top four grocers)

Experience of Go to Market and supplier/procurement management

Excellent project management skills with extensive experience, of managing multiple simultaneous projects, each at different stages of set-up

Strong interpersonal and collaborative skills with the ability to develop productive business relationships cross functionally (Experience in Supply Chain or Sales beneficial)

High numerical and analytical skills, including advanced Excel experience

Experience with P&L responsibility, budget planning and management

Proactive approach with a problem-solving attitude

Being yourself every day

We want everyone at Lindt feel safe to be themselves, ensuring they are empowered, represented, celebrated and included in our workplace. You'll notice this throughout the recruitment process; in our 'dress for your day' policy and through our proactive DE&I strategy.

Living our values everyday

At Lindt UK, our values guide us in everything we do. Being Passionately Lindt, Always Evolving, Building Real Relationships, Acting Responsibly and Making An Impact are an integral part of life here at Lindt.

What you can expect from us

In return for everything that you'll bring, we can offer you an exciting role in a fast-growing organisation, where we'll provide an environment where you will thrive, feel supported and fulfil your career aspirations. As well as supporting your physical and mental wellbeing, as part of our offering, you will receive a competitive compensation and benefits package including; competitive salary, bonus, pension, life cover, chocolate allowance; chocolate give-aways, chocolate discount, £100 personal incentive, birthday day off and so much more!

Where you'll be based

This role is based in Feltham, London (Hybrid Working: in the office 60% and WFH 40%)

Requirements

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