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Customer Service Administrator

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Company: Ascendant Recruitment

Location: Hardingstone

Category: other-general

Customer Service Administrator

Temporary ongoing role

Brackmills, Northampton

Full Time Monday to Friday 37.5 Hours

£22,300 per annum

My client is looking for a Customer Service administrator to join their busy department. As the Customer Service Administrator you will keep the department spreadsheet up to date to ensure the Team are kept up to date with changes. In addition you will be speaking with customers to ensure all details held are correct. The role is working on an ongoing temporary basis. So, if you are a strong administrator with a great team spirit and great attention to detail, we would love to hear from you.

Customer Service Administrator Responsibilities

Speaking with customers to confirm details

Confirming customer requirements with logistics and scheduling

Maintaining the departmental spreadsheet

Colour coding details so that team members can easily see status

Updating spreadsheet with delivery details

Helping the team to answer calls.

Customer Service Administrator Requirements

Knowledge of Microsoft office, in particular Excel and Outlook

A good understanding of English language

Great attention to detail

If you are interested in finding out more about this Customer Service Administrator role, please apply today because we d love to hear from you!

WE WOULD PREFER YOUR CV IN WORD FORMAT

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