

Customer Service Advisor - German Speaking

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Company: Advancing People

Location: Trafford Park

Category: other-general

Advancing People Multilingual - Recruitment Specialists are now recruiting for a German Speaking Customer Service Advisor for their client based in Trafford Park, Greater Manchester.

As a German Speaking Customer Service Advisor it will be your responsibility to work with customers, primarily those based in the German speaking region and covering the German speaking markets, providing excellent customer service via phone, live-chat and email ensuring enquiries are dealt with in a prompt and professional manner.

Roles & Responsibilities:

Receive incoming calls

Deliver high quality customer service

Assist with new customer's enquiries

Process orders received via the telephone, fax, e-mail or internet

Be proactive in the area of Customer retention

Person Specification:

Fluent in German

Strong customer focus and professional approach

Excellent communication skills, both oral and written

Ability to work effectively as part of a team

Good computer skills

Positive can do attitude This is a full time Permanent position offering an annual salary of £24,000 + attractive company benefits.

This is a Hybrid position offering flexibility to work from home 2 days a week.

Advancing People Multilingual - Recruitment Specialists

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