

Customer Service Advisor

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Company: WebHelp UK

Location: Larbert

Category: office-and-administrative-support

Job Advert

Are you passionate about connecting with others and delivering exceptional customer service? If you thrive in a dynamic environment where your skills in communication and problem-solving shine, then we invite you to join our fantastic team of Customer Service Advisors in Larbert.

What you will do in this role

Partner with our esteemed client, a leading telecommunications company, to assist customers with their mobile and broadband queries

Become an expert in providing solutions, ensuring customer satisfaction is at the heart of everything you do

Embrace flexible working options that suit your lifestyle

Career growth and personal development

We're committed to nurturing your growth and aspirations, providing you with a stepping stone to future career advancements, both locally and globally. You'll also have access to continuous learning and development opportunities through on-demand video training for adults and kids.

What's in it for you

A competitive salary of £23,878 to match your expertise

Exclusive discounts on broadband, mobile, TV channels, and more, including family & friends deals

Access to a generous employee discount portal, saving you up to £1,000 annually on groceries, shopping, entertainment, and travel

A furry friend perk - a subscription to Tails.com for your beloved canine companion

Wellbeing support through free access to services that enhance your mental and physical health

Comprehensive dental plan and priority access to a private GP

If all this feels like the perfect next step in your career journey, we want to hear from you. Call us on 0800 098 7873 to fast-track your application or get an update on its progress.

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