

Customer Service Assistant, County Durham

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Company: Wickes

Location: Durham, County Durham

Category: sales-and-related

Job Title: Customer Service Assistant Salary: £11.44 per hour Job Type: Part Time Wickes

is more than just the nation's favourite DIY store. It's a place where we'll ask for your ideas, listen to your opinions and value the contributions you make. Chances are you've never experienced anything quite like our culture. All our colleagues come from different backgrounds, but what we all have in common is a determination to succeed and a passion for being the best we can be. If that sounds like you, we'll make you feel right at home.

The Role... Whatever your role in and around the store, everything you do will be focused on the customer experience. Parking will be a breeze, trolleys in easy reach, help always at hand, stock in the right place, deliveries out on time and payment met with a smile. Of course, while you're creating a helpful and friendly customer experience, we'll be thinking of new ways to reward, develop and invest in you. You'll receive all the training, support and opportunities you need. Think of it as a down-to-earth place to work, where you get to go up in the world.

About you... Every day you'll be dealing with and assisting customers, so it's important that you offer every person that walks through our doors a high level of customer service. We look for someone who has ideally has experience working in a similar role.

What can we offer you? You'll be supported with fantastic learning and development and have the opportunity to grow and develop your career with us. We'll also equip you with a benefits package that includes: Competitive bonus Save-as-you-earn scheme Contributory pension scheme Colleague discount Discount platform including savings and cash back at numerous retailers, savings on gym membership, cycle to work scheme Our widely recognised wellbeing strategy is something we're proud of at Wickes. As

part of this, we offer a range of health and wellbeing benefits and support, including an Employee Assistance Programme, financial education & loans, and access to parental, menopause, and fertility support. Apply now!* Salary dependant on age. Vacancy Reference #46229 Please contact us here if you require any adjustments within the application process. If you require any reasonable adjustments at the interview stage you will have an opportunity to inform us when we invite you to interview. Please note, this link is only for reasonable adjustments required - general enquiries, or direct CV applications cannot be accepted via this form

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