

## Customer Service Assistant

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Company: Southern Co-op

Location: Wrecclesham

Category: other-general

We're looking for a Customer Service Assistant who can make a real difference in their local community. Putting U in Southern Co-op Southern Co-op is recruiting for a Customer Service Assistant to help deliver the excellent service we're known for. Our retail stores are more than somewhere to pick up the groceries — they're the heart of the town or village, the place to bump into friends, or even a vital service for vulnerable people. Our Customer Service Assistants don't just help improve store performance and efficiency, they're the friendly, recognisable face within the local community. What we're looking for We're offering an exciting and varied role on a part time basis within our retail store. Experience in a similar role would be advantageous but not essential as full training will be provided. You'll be a fantastic communicator and not afraid to strike up conversations with anyone and everyone. You'll have excellent communication skills, and be a great team player with a positive 'can do' attitude. You'll also have a keen enthusiasm for delivering great customer service and won't be afraid to get stuck in and carry out day-to-day tasks, including Helping customers with queries and requests Merchandising stock, ensuring great availability for our customers Assisting with stock control and replenishment Working on the checkout serving customers Helping keep the store clean, tidy and safe Maintaining a high standard of customer service at all times Taking this friendly, helpful and caring attitude to the next level, you'll also proactively engage in community activities. We want our Customer Service Assistants to love where they live and get involved in every opportunity, and this could be through volunteering, offering a helping hand or getting involved in good causes. Why Southern Co-op? Southern Co-op offers a lot more than just a job. As we are completely owned by our members, we

put people first — and it's no different for our colleagues. You'll be part of a great team and also get the chance to grow your career – whether this is an internal course or an apprenticeship, we're here to support your choices. You'll have instant access to a huge selection of benefits, including 20% colleague discount, 31 days of annual leave (incl bank holidays), healthcare plans, employee assistance programme, generous shopping discounts, NEST pension, cycle-to-work scheme, colleague referral scheme and much more.

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