

Customer Service Manager

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Company: Invision Group

Location: Cambridge

Category: construction-and-extraction

Customer Service Manager Required - 5* House Builder – Cambridge Region – 1 Year FTC - Up to £65k + Package + Bonus

I am currently representing a Top Construction company who are seeking to recruit a Regional Customer Care Manager to operate within a Roaming capacity to oversee residential projects across Cambridgeshire.

My client is currently one of the biggest residential construction companies in the country, turning over more than £750 million and opting to build quality over quantity.

The Position

Reporting directly into the Regional Director and the Group Customer Care Director, you will be required to oversee warranty period's on approximately 500 residential units across several major Cambridge Based Sites.

* You will also Manage a team of Customer Service Co-ordinators, liaising with sub-contractors and suppliers to ensure the region delivers the service that is expected of a 5-star house builder.

* Can solve problems and the technical knowledge to investigate and resolve defects in an

efficient and professional manner, often working to deadlines.

What is in it for you?

- * A basic salary up to £65,000
- * Company Car or Car Allowance (10% of Basic Salary)
- * Contributory Pension Scheme
- * Fuel Card to Expense Personal & Work Travel
- * Private Healthcare
- * Life Insurance
- * Bonus Scheme up to 15% of Basic Salary
- * Further training and qualifications offered
- * Excellent Continued professional development

If you would be interested, please apply today.

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