

Customer Success Representative - German speaking

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Company: French Selection

Location: Dover

Category: other-general

FRENCH SELECTION UK

Customer Success Representative (German speaking)

Customer service, Customer Care, Customer Advisor, Customer Relationship,

Customer Support, Administration, Enquiry, Booking, Complaint Management, Fluent in

German, Czech, Hungarian, Croatian, Serbian, Polish, Romanian, Bulgarian, Slovak, Greek,

Lithuanian, Latvian, Estonian, Slovenian, Serbo-Croatian, Dover, Folkestone, Canterbury,

Maidstone, Ashford, Kent

Salary: around £25,000pa

Location: Dover, Kent

At commutable distance: Folkestone, Ashford, Canterbury, Maidstone, Deal, Aylesham,

Hythe, Rye, Kent

Ref: 5421G

Full time & permanent position

[VIEW JOB DESCRIPTION](#) > [APPLY NOW](#): Please visit the French Selection UK website, vacancies section, search job reference: 5421G

Applications submitted on our website will come to us in the correct format, which means they will be processed faster & more efficiently by our team of consultants.

The Company:

One of the UK's leaders in their field, our client is a vital service provider to international transport companies operating both in the UK and in Europe

Main duties:

You will be the main point of contact for German and English speaking clients. You will support them as well as advising them on services available in order to maximise trading operations

The Role:

Act as a customer service advisor for clients based both in Europe and in the UK

Promote the company's services and increase sales opportunities

Regularly touch base with existing clients to assess their needs and offer relevant services

Process enquiries promptly and accurately

Liaise with the sales and administration departments efficiently

The Candidate:

- Fluent in German (written and spoken) – Essential
- Administrative or Customer Service experience
- Excellent communications skills
- IT literate
- Good attention to detail

Salary: around £25,000 pa

French Selection, leading UK-based consultancy specialising in the recruitment of bilingual and multilingual professionals for international business (industries and services). We are the leading recruitment consultancy for German, French, Italian and Spanish speaking positions. Also recruiting for positions with other languages such as Dutch, Polish, Portuguese, Scandinavian languages, Mandarin, Japanese and Arabic.

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