

Customer Support (Slovak Speaking)

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Company: Snavhant

Location: United Kingdom

Category: computer-and-mathematical

The Offer

Work alongside & learn from best in class talent

The Job

You will be responsible for :

Handling chats and emails in a professional manner.

Resolving customer inquiries and requests and ensuring strong customer satisfaction.

Working with various internal teams to ensure prompt and accurate order processing and delivery.

Escalating customer feedback as required.

The Profile

You have at least 1 year of experience in a Customer Service role, ideally within the IT Services industry.

You possess excellent interpersonal as well as written and verbal communication skills.

You pay strong attention to detail and deliver work that is of a high standard

You possess strong analytical skills and are comfortable dealing with numerical data

You are adaptable and thrive in changing environments

The Employer

Our client is a modern, mobile-optimized website builder that's extremely easy to use.

Our client mission is to give everyone the power to unleash their individuality.

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