

D365 Functional Consultant

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Company: VIQU Limited

Location: United Kingdom

Category: computer-and-mathematical

D365 Functional Consultant

- **Permanent**
- **Remote in the UK**
- **Must have full right to work in the UK**
- **Up to £75k per annum + benefits**

VIQU have partnered with a leading IT service provider who is currently seeking an experienced D365 Power Platform Architect to join their team in Birmingham.

Key Responsibilities of the D365 Functional Consultant

Deliver Dynamics 365 CE & Power Platform consultancy best practice, working with on-premise (CE) and cloud deployments.

Lead workshops, requirement gathering activity with customers

Write design documents.

Demonstrate Dynamics Sales, Customer Service, Field Service and Marketing module capabilities

Deliver Dynamics CRM solution customisation and configurations, workflows and reporting. Troubleshoot, analysing and where possible resolving issues where solution is not working as designed.

Use Power platform to build power apps, power pages, flows and reports.

Provide technical consultancy on new projects, enhancements and change requests.

Deliver technical design to extend Dynamics 365 or Power Platform using plugins.

Modify existing and configure new functions in line with customer requirements

As a Dynamics Consultant you will use your own initiative to configure, test and deploy processes to specifications devised by the business consultants and project managers in a precise and efficient manner to specific deadlines

Support customers solutions by investigating, reviewing and resolving issues raised.

Ensuring customer satisfaction in delivering support.

Liaising with our Partners and Microsoft technical support on issues within the product that are impacting customer solutions.

Supporting the Sales team with pre-sales scenarios technical scenarios.

Provide art of the possible on Dynamics and Power Platform for our customers.

Advise our customers on possibilities of automating their existing processes using Dynamics and Power Platform

Essential Experience required of a D365 Functional consultant

Proven experience delivering on premise and online Microsoft Dynamics 365 Power Platform and CE solutions

Experience in compiling Functional Design Documents and conducting Fit/Gap analysis

Extensive knowledge of supporting tools / applications within the Microsoft stack and their capabilities alongside Dynamics 365.

Experience with , JavaScript, HTML, Json, SQL is beneficial.

Experience in data migration and data management in projects

Configuring and delivering MS Dynamics solutions to a wide range of markets.

Good knowledge of out of box configuration of Dynamic CE as well as writing and build additional functionality where required.

Excellent stakeholder engagement and management needed

Ability and willingness to travel as required

Excellent verbal and written communication skills

Benefits:

25 days annual Leave

Employee assistance programmes (EAP)

Growth and development of your career

Pension scheme

Income protection

Awards / incentives / bonuses

To discuss this exciting opportunity in more detail, please APPLY NOW for a no obligation chat with your VIQU Consultant. Additionally, you can contact **Storm Robertson**, by exploring the VIQU IT Recruitment website.

To be the first to hear about other exciting opportunities, technology and recruitment news, please also follow us at '**VIQU IT Recruitment**' on LinkedIn and Twitter: **VIQU_UK**

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