

## Data Delivery Manager

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Company: Travelex

Location: London Area

Category: business-and-financial-operations

Job Title: Data Delivery Manager Job Type: Full Time, Permanent Working location:

London, Hybrid Role Purpose At Travelex we are developing modern data services, which will be at the heart of our relationship with our customers. Our data architecture is becoming more service-oriented and more real-time – and this comes with delivery challenges to manage. Our work is fast-paced although our team remains collaborative and flexible even when delivering fast. Your role as a data delivery manager is to own our backlog of data delivery activities and to continuously monitor priorities and risks. You'll be the one who always knows where we are today in our delivery journey, and the status of each work item. You'd typically be someone curious and knowledgeable enough to understand every item in the backlog, including the complex array of dependencies between these items.

Key Responsibilities Here are key things you'll do as a data delivery manager in our team.

The list isn't complete: as a competent delivery manager, you'll bring to Travelex your own ideas of what else is needed to become a world-class data-driven business. Own our backlog of tasks that have to be delivered as part of the development of data pipelines, data services and data transformations. Lead sessions where the team updates the backlog, discusses progress, identifies risks and updates priorities. Work closely with data engineers, product owners, subject matter experts and managers across the company, to keep an accurate picture of the delivery status of projects and products. Take proactive action to add maximum clarity and simplicity to the description of the work that needs to be done and the dependencies between different delivery items. Contribute to gap analysis and option assessments, for example by communicating the pros and cons of different delivery

options. Reach agreement across colleagues and stakeholders regarding the next steps if needed. Lead delivery planning activities and monitor plan delivery, including resources, budget, milestones and quality standards.

### Key Requirements

This vacancy is for someone with a mix of skills from several related areas (delivery management, agile delivery, product ownership, business analysis), who would enjoy working in a highly technical environment, focused on data engineering and architecture. Below are key requirements from our data delivery manager, but you don't need to tick every box. Success in our team is not limited to the traditional delivery manager type!

- Experience in delivering complex data products.
- A high level of competence in delivering agile projects.
- The ability to fine tune the agile delivery approach so that it mixes elements of Kanban, Scrum, Lean and our own practices, based on what works best in our team.
- Ability to communicate with data engineers, architects and analysts, learn what they are working on and explain it to others.
- Understanding of the principles of cloud computing and delivering solutions in the cloud.
- Understanding of compliance and regulation, for example by PCI and FCA.
- Ability to brainstorm, present, simplify, clarify, prioritise, document, listen, negotiate and compromise.
- The curiosity to understand the business, its requirements and culture.
- A "product mindset", organising deliverables as products with maximum focus on the user.
- Feeling comfortable in an environment that is always in a discovery mode, and being able to lead discovery activities.
- Your own unique style or way of working, which will make our team diverse and original.

### Why Travelex?

To remain the world's leading foreign exchange specialist, we are focused on making our customers' lives simpler, more engaging and hassle free while they travel or move money abroad. We promise to give them the freedom and peace of mind to explore the world, their way – enabling them to travel confidently because they know they have us to lean on. Customer centricity and digital are at the heart of our business strategy. Our commitment to innovation has never been greater, with the development of a number of digital-first, greenfield products and services. And with the Travelex's resources, deep industry experience and leading brand we are inventing the future of FX, cross-border e-commerce and international payments. We are an equal opportunity employer and value diversity at our company. We do not discriminate on the basis of race, religion, colour, national origin, gender, sexual orientation, age, marital status, veteran status, or disability status

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