United Kingdom Jobs Expertini®

Data Discovery Analyst

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Company: Landmark Information Location: United Kingdom Category: other-general

Exeter/Kent/Reading/Remote

What it's like to work at Landmark:

We're a friendly, dynamic and supportive team. We encourage being bold, dreaming big and active, curious minds, both in our performance as a team and individually. We actively promote involvement in the development and direction of our products and services, as well as finding new and more efficient ways to work. We love to get together to do great work and be sociable. As well as this we offer:

Competitive salary

25 days' holiday plus bank holidays, with optional 5 days unpaid leave per year

Annual lifestyle allowance of £300 to put towards an activity of your choice

Pension matched up to 6% for the 1st 3 years and matched up to 10% thereafter

Private Health Insurance – currently via Vitality

Group Income Protection Scheme

Matched funding for Charitable fundraising

Cycle to Work scheme and Gym Flex scheme

Internal coaching/mentoring system throughout your time here

Focus on training and career progression

Family friendly policies

Free parking

The Opportunity

The Data Discovery Analyst will be responsible for leading the discoveries with individual Local Authorities – ensuring that all data sources are revealed and documented, which can be non-digital and digital in nature into a common and defined schema on behalf of the end customer. This role requires engaging with multiple stakeholders and third parties as well as being an immersive role with respect to data.

The role will involve:

Establishing and understanding the format, quality, content, and sources of data.

Completing analysis of processes which can be summarises in detailed process flows and related artefacts.

Report writing, summarising findings of the existing, mature Discovery process.

Managing customer expectations and guiding them through uncertainty.

Feeding into process and tools improvements.

Supporting the team in other areas of the transformation process when required.

About You

We are looking for someone who has the ability to absorb and apply detailed legislation, as well as a demonstrable track record in customer process mapping and report writing. Alongside this, a keen interest and experience of working with data is essential. You will also have/be:

Good communication skills with the ability to work with all levels of stakeholders

Superior analytical and problem-solving skills

Strong experience of Excel and Word

Experience of writing customer facing reports

Experience of creating process flows for the 'As Is' process

GIS experience

Previous customer-facing experience

An understanding of Local Authorities (ways of working and terminology) would be an advantage

Have a willingness to travel when required

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