

## Digital / Technical Product Manager

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Company: Master of Malt

Location: United Kingdom

Category: other-general

### **Are you a digital product manager with expertise in Warehouse Operations and Logistics?**

We pride ourselves in being the disruptive spirit in the drinks industry.

Part of Atom Group, Master of Malt might be a distiller, bottler, distributor and retailer of delicious booze but since our inception, we've understood the role that great tech plays in the evolution of our industry.

Life at Master of Malt can be frenetic, we move fast in small increments, we pivot, we do the best for the business. It is a challenging environment, but it's a lot of fun. We value our people, we value cognitive diversity, honesty, authenticity and ownership. This is not some grey, corporate lip-service statement, we walk the walk! Our team is high-performing because our culture is enthusiastic, caring, collaborative and progressive.

This role relates directly to a major aspect of our tech platform - masterofmalt.com and how we operate our business from managing stock, pick/packing in the warehouse, carrier integrations to improving customer service tooling.

This is where you will hopefully come in. We need highly capable people who can not only own a backlog but can capture the business teams' needs and clearly articulate these to the development team. In the Master of Malt environment, the PO and BA roles are combined into a single hybrid role and as such you will need to be able to very quickly get to grips with how the business works and use a strong technical understanding from related experience to help deliver change.

In this role you will work closely with our digital design and engineering teams, D2C business unit, commercial analytics, digital marketing and in particular, very closely with our group CEO. As a business we have scaled our development team significantly and continue to do so, and as a hybrid PO/BA you can be confident that there is the appetite and capability within the business to deliver a best-in-class e-commerce experience for the spirits industry.

### **Primary tasks and responsibilities**

You'll be wearing many different hats, acting as hybrid Product Owner / Business Analyst across two or more development teams.

You're a great people person and communicator; developing strong relationships by building trust, rapport and effective working relationships with key sponsors, stakeholders and business owners.

You can understand context;

- ...when you collaborate with business stakeholders to help develop, document, maintain and evangelise our product vision and strategy.

- ... when you work with other Product team members to influence the Product Vision and Product Roadmap

You can think ahead of everyone else, and facilitate what needs to happen ;

- ...you'll plan, refine and prioritise the backlog for the relevant development domains to ensure alignment with business and technology strategies, ensuring we derive the best possible business value or ROI.

- ...you'll assume a leading role in planning our technology release roadmap and outwardly communicate the expectation for delivery of new functionality.

You will dive deep to understand the problem space and take a lead in requirements gathering, stakeholder interviews and discovery working closely with internal customers, UX design and developers to shepherd requirements through the design phase. Lead in the preparation of functional specifications, use case and workflow diagrams.

Support the development and QA teams by providing clarifications to requirements and

design during active sprints.

Create well-written stories as an output of the scoping process, with clear and concise requirements and acceptance criteria.

Participate in stand-ups, sprint demos, reviews and retros.

Contribute an active role in removing the impediments and obstacles that hamper the progress of our development squads.

Follow our competitors, our partners and the industry as a whole for emerging trends in the D2C drinks e-commerce space.

## **Essential Criteria**

You will join a passionate and dedicated team working hard to build something they love, so it'll be crucial that you enjoy work that is challenging, interesting, and important.

You are exceptionally curious and creative - solving hard problems is what you live for.

You have a positive can-do attitude, you learn fast and relish a challenge. You question things and need to understand them on a deep level. You get out of bed each morning excited to get cracking and make things better.

You love efficiency and hate waste in all its forms - you relentlessly automate and eliminate repetitive tasks. You are extremely proud of how little manual repetitive work your department does. You build a culture of continuous improvement.

You question everything and are obsessive about deeply understanding everything around you.

You have the technical skills to understand each team member's contributions and lead by example in the pursuit of the best possible results.

You are smart and a fast learner, with a sharp, inquiring mind and the ability to keep up with an extremely fast-paced business environment and a complete lack of tolerance with it comes to corporate rubbish.

You dream to deliver “consumer delight”, with our vision at the very heart of your ideas.

## **What you'll need**

You need to be close enough to the South East of England to get to the office often enough to meet with team members and stakeholders. We're talking a minimum of once a month.

Knowledge and experience from a similar business and industry is essential. To make a meaningful contribution in this role you will need to have a decent amount of exposure to a similar environment.

You'll have a background in software development. You're not going to be a coder but you will need to understand the challenges we face and how to scope our product increments to get the best value.

We don't care whether you have a degree from MIT or from Scunthorpe Poly. In fact, we don't even care if you've not got one at all. We care whether or not you are a capable, proactive human being who loves being part of a rapid, agile team.

You'll be a critical thinker. You won't fall for dogma, you'll believe that conventional thinking, status quo and top-down leadership are all there to be challenged. It doesn't matter if it's your boss, your boss's boss or the CEO, if someone is making a bad decision, you'll call it out.

You will be a pragmatic, organised person with a high say-to-do ratio and able to cope with streamlining demands into what is important.

You'll have experience working with Agile methodologies. Particularly SCRUM and that kind-of-SCRUM that a lot of us end up doing.

You will value people, our Atomistas are our biggest asset. Our ability to collaborate across the business in a positive way is the key to making us (and you) a success.

You have excellent communication skills with the ability to engage, influence, and inspire partners and stakeholders to drive collaboration and alignment

## **This sounds like a bit of me, what do I get in return?**

It's a fair question in a really competitive market for great talent.

We're all about boundless curiosity, so you'll discover loads of opportunities to spark your creative flair and work alongside unreal talent who all have the same job description, to 'Make Atom Successful.' Trust is at the epicentre of all that we can do, so you'll work in a transparent and honest environment where we have each other's backs, and be free of aging corporate policies and rules.

Life here's about so much more than pay and benefits - you might get a slightly higher salary if you cram onto an expensive, crowded commuter train into the city, but you'll struggle to find a company with the flexibility, agility and unique-ness that we have. In short, we've got you covered financially but if money is your main driver, we're not for you.

We hate waste in all of its forms and time is no different, so we're focused on productivity and output rather than when or where you work, or what you wear into the office - you can come in fancy dress for all we care! This means that although we can't promise anything, flexible working options are built into our DNA.

Along with the stuff you get for turning up to work each day (think private healthcare scheme, unlimited annual leave, pension, cycle-2-work, eye care, enhanced maternity and paternity leave, free food, drinks and parking at the office). You'll also get a healthy staff discount on our world-class range (just in case that makes a difference).

We don't sit still, and there's a lot more to come... Apply now if you want to join us.

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