

Digital Transformation Manager

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Company: Veolia

Location: Brent

Category: computer-and-mathematical

Salary: £35,000 with a total package of £41,000 (bonus)

Location: Wembley, HA0 1ES with Flexible hybrid working (4 days in the office for the first 6 months)

When you see the world as we do, you see the chance to help the world take better care of its resources, and help it become a better place for everyone. It's why we're looking for someone who's just as committed as we are, to push for genuine change and bring our ambition of Ecological Transformation to life.

We know that everyone here at Veolia can help us work alongside our communities, look after the environment, and contribute to our inclusive culture.

What we can offer you;

25 days of annual leave.

Access to our company pension scheme.

Discounts on everything from groceries to well known retailers.

Access to a range of resources to support your physical, mental and financial health; so you can lean on us whenever you need to.

24 hour access to a virtual GP, 365 days a year, for you and family members in your household.

One paid days leave every year to volunteer and support your community.

Ongoing training and development opportunities, allowing you to reach your full potential.

What will you be doing?

As a Digital Transformation Manager, you'll work across your Customer Sites using advanced data and technology to reduce the administrative burden our operational teams face by automating the back office system.

The Digital Transformation Manager will also work with the onsite management team to improve the quality and use of data to achieve operational and client requirements.

You will own and rethink back office processes to continuously review and improve, so they are fit for purpose, accurate, and lean.

You'll take ownership of operational data, and maintain it to the highest standard, making sure it is accurate and up to date.

Develop and implement the latest advances in technology to drive the digitisation of our services.

Support the implementation of our digital training strategy and deliver operational end-user training.

You will support the delivery of a data-driven approach to service management where operational front-line managers have confidence in using Management Information to make better business decisions.

Capturing requirements for both system changes and reporting improvements to ensure both are fit for purpose and are being used as efficiently as possible.

Support our teams with service changes, which drive efficiency through routing improvements, using spatial (GIS) technology to assist.

Manipulate large datasets to perform service analysis and as part of work on our operational systems.

What are we looking for?

Able to work independently.

Proven experience in operational or analytical management supporting business change.

You will have a high problem-solving ability.

Solid relationship management and excellent communication skills, to provide information confidently and enable the end-user to understand complex data analysis. (The ability to make the complex simple for end users).

Strong data skills and use of Excel/Google Sheets.

Desirable: A practical understanding of Power BI, SQL, GIS.

If you don't meet all of our outlined requirements we'd still love for you to apply. If you feel that you'd be a great fit for this role and Veolia then we'd like to find out more about you.

What's next?

Apply today, so we can make a difference for generations to come.

We're proud to be listed in The Sunday Times Best Places to Work 2023, being named as a Top 10 Very Big Organisation and Highly Commended as a workplace for 55+.

This accolade further demonstrates our commitment to our people and our actions in creating an environment where everyone can be their true selves and enjoy working at Veolia.

We want to ensure that you feel supported throughout the application process and provide reasonable adjustments where necessary and requested. If you require any reasonable adjustments as part of your application and interview process please do not hesitate to let us know.

Here at Veolia, we're proud to be known as an equal opportunities employer. We know how important it is to be fully committed to building and maintaining a diverse and inclusive place to work for every one of our colleagues. So no matter their age, gender, gender expression, disability, race, ethnicity, religion, belief, sexuality or veteran status, every applicant who meets the minimum requirements will be considered fully.

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