

## Domestic Assistant

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Company: HC One

Location: Caerphilly

Category: other-general

In your role as a Bank Housekeeper at HC One, Kindness will be at the core of everything you do. It touches upon every aspect of our Dementia, Nursing, Residential and Specialist care homes. Every single person who works here understands that our residents are people just like them with their own stories to tell. By joining HC-One, you'll have a wonderful opportunity to give something back to those people.

For you, as a Domestic Assistant, that will mean keeping the cleanest, most hygienic home. Safe, comfortable and welcoming, the environment you maintain will be testament to your brilliant eye for detail. And, whether you're managing the cleaning rota or getting your sleeves rolled up and showing how it's done, you'll do so with a sense of kindness above anything else.

HC-One are looking for a Domestic Assistant with experience, ideally, although we'll provide great training. You'll also need excellent time management and organisational skills. Beyond that, it's all about your brilliant, positive energy and natural ability to get along with people. So you'll be a brilliant communicator who's as skilled at listening as giving instruction. And, whenever you communicate with a resident or co-worker, you'll be truly considerate and kind. Safeguarding is everyone's responsibility and therefore it is important that you are able to recognise the signs which may indicate possible abuse, harm or neglect in its different forms and know what to do if there are any concerns. All colleagues are required to attend safeguarding training appropriate to their role and to undertake additional training in associated

areas. You also have the ability to seek appropriate advice and report concerns, including escalation if action is not taken.

We'll provide full training, so it's a great opportunity to learn something new. In return, you will enjoy access to a huge variety of benefits and services to support your physical and psychological well-being and throughout your career as a Domestic Assistant we will invest in you and you will enjoy additional support and benefits including:

Hourly rate is subject to experience and qualifications

Paid Enhanced DBS/PVG

Free uniform

During a shift of eight hours or more a nutritious meal will be available

Company pension scheme

28 days annual leave inclusive of bank holidays

Group life assurance cover

Wagestream - financial wellbeing and flexible access to pay as you need it

Award-winning learning and development and support to achieve qualifications.

GP online - a service providing around the clock GP consultation via an interactive app - available to you and your children under 16

An opportunity to learn from experienced colleagues as part of an outstanding and committed team.

Colleague discounts – Access to over 1600 high street discounts including carefully selected discount partners.

Wellbeing - free of charge access to an independent and confidential Employee Assistance Programme. This gives Colleagues and their family access to 24/7 365 support for a whole range of issues including physical, mental and financial issues

Excellent recognition schemes such as 'Kindness in Care' and Long Service Awards

An attractive refer a friend scheme of up to £1000 per referral, depending on the role

We are passionate about ensuring that our current and future Colleagues can be their true selves, and that our workforce represents the communities we serve. We prioritise inclusive working practices and invite applicants from all backgrounds into our HC-One family and we are committed to providing the quickest possible turnaround from the point of making you a job offer to you starting with us on day one.

**#HCOneJobs**

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