

United Kingdom Jobs Expertini®

Door Person - The Cadogan Hotel

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Company: Belmond

Location: United Kingdom

Category: office-and-administrative-support

The Cadogan, A Belmond hotel is seeking a friendly and dependable Door Person to join our team at our esteemed hotel. As a Door Person, you will be the first point of contact for our guests, providing a warm and welcoming experience from the moment they arrive. Your friendliness and efficiency will leave a lasting impression on our guests and contribute to their overall satisfaction during their stay.

About Belmond

Belmond is part of the worlds leading luxury group, LVMH Moët Hennessy Louis Vuitton. Belmond has been a pioneer of exceptional luxury travel since 1976. Its portfolio extends across 24 countries with 46 remarkable properties that include the illustrious Venice Simplon-Orient-Express train, remote beach retreats like Cap Juluca in Anguilla, Italian hideaways such as Splendido in Portofino, and gateways to natural wonders such as Hotel das Cataratas beside Brazils Iguassu Falls. From trains to river barges, safari lodges to hotels, each unique property has a distinctive story, personality and identity, with a personalised team to match.

The essence of the Belmond brand is built upon its heritage, craftsmanship and genuine service. We treasure history while looking to the future. We celebrate local culture, embrace community spirit and believe in responsible, sustainable tourism. We prize diversity and equality in the workplace.

Responsibilities

Greet guests with a friendly and welcoming demeanor as they enter the hotel

Assist guests with their luggage and belongings

Provide helpful information and suggestions about the hotel and local attractions

Ensure a safe and secure environment by monitoring and controlling access to the premises

Coordinate with the concierge and front desk to provide seamless service to guests

Assist with guest car parking and valet services

Requirements

Prior experience as a Door Person or in a customer service role is preferred

Excellent communication skills with a friendly and approachable demeanor

Ability to multitask and prioritize responsibilities

Proficiency in English, knowledge of additional languages is a plus

Valid driver's license

Must be legally eligible to work in the specified location

Benefits

28 days holiday with increase after 2 years of service

Incomparable Company benefits: free room nights in any Belmond hotel in the world, free foot care, free trips on the Day Trains

Beekeeping and Gardening teams

50% Food and Beverage discount in any outlet at any Belmond hotel

Enhanced Pension scheme

Interest free season ticket loan

Summer and Christmas Staff events

Christmas gifts

Meals on duty

Life Assurance

Uniform care

Many, many more

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