

Driver Manager

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Company: The Chiltern Railway Company Limited

Location: United Kingdom

Category: other-general

Job description

Directly manage the competence, welfare, attendance, discipline, assessment and coaching of your team of drivers. Monitor the basic and enhanced training of drivers ensuring that competency standards are fully met. Ensure that trains are driven in a safe and efficient manner, operating standards are complied with and customer care standards are met. Carry out regular competence and performance assessments, including the examination of newly appointed drivers. Fully investigate safety of the line incidents and accidents and make recommendations on improvements and prevention. Ensure that all such matters are properly reported in line with statutory or railway operating requirements and also that the necessary reports are fully completed and submitted within the agreed timescales. Maintain own driving competency and when necessary, accompany or act as a conductor to another driver. Undertake cost control exercises in connection with payroll costs, uniform and equipment to ensure that the operations department budgets are not exceeded. Be aware of short-term contingency rostering of drivers, liaising with the resource manager and local controllers to ensure that resourcing complies with the train service specification. Check and arrange for delivery of weekly operating notices including London Underground traffic circulars. Monitor all notice cases at depots as necessary and post SPAD, traction, train crew and new notices at unsupervised depots and monitor this at supervised depots. Ensure that drivers have the correct Personal Protective Equipment (PPE) equipment and that it is worn correctly and uniform, including bi-annual certification of existing equipment in compliance with Chiltern Railways policies. Ensure 'return to work' interviews are carried out as soon as

is practicable on individuals' return Implement decisions and action plans as determined by the Depot Managers 5 years train driving and railway operations experience and be able to meet the physical and visual standards of a train driver Must hold valid Certificate of Competence in Rules and Regulations including those of London Underground and have detailed knowledge of Railway Standards Good standards of literacy, numeracy and computer skills are essential The post holder should be formally trained in competency assessment in line with company procedures or equivalent in coaching and assessing drivers and also in investigating and responding to incidents and accidents An ability to communicate confidently and effectively both verbally and in writing with drivers and other employees and organisations At Chiltern , we work in an environment where diversity is essential, inclusion is our culture, and each person knows they belong and offer a competitive salary and benefits package, a culture of respect, challenge and innovation – with excellent opportunities for growth and development. **Our benefits include:**

- All active staff and their eligible partners/dependents are entitled to free standard class leisure travel on Chiltern Railways, Cross Country, Arriva Rail London, Grand Central and NEXUS
- Active staff are also entitled to residential and duty standard class travel on all of the above services
- Defined Benefit Pension Plan
- Arriva Village - access to online benefits and discounts
- Cycle to Work Scheme
- Employee Assistance Plan
- Physio Line - We offer complementary 24-hour physio for everyone
- Health Shield - Health Shield provides an affordable healthcare cash plan offering a wide variety of benefits including dental, optical, and physiotherapy
- Eye Care - You're entitled to free eye tests and if you need glasses for computer use we will pay up to £ towards your lenses and frames
- We offer 25 days annual leave as well as statutory holidays
- Flexible working
- Support - Peer Support, Samaritans, and Railway Chaplains

At Arriva we acknowledge the importance of our people's diverse experiences, talents, and cultures. Embracing diversity and creating inclusion is a key component of our talent strategy. The creation of a diverse, inclusive workforce is central to our ability to unlock potential and enhance our success..

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