

## Duty Manager - Accommodation Available - New Milton, Hampshire

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Company: Chewton Glen

Location: United Kingdom

Category: other-general

\*Duty Manager - Accommodation Available - New Milton, Hampshire \*Chewton Glen is a true English original.

From the unique 72 bedrooms including 14 one of a kind Treehouses, to the award-winning spa and state of the art James Martin cookery school, it has an abundance of ways to revive your senses.

The blissful 130 acres of woodland are home to an indoor and outdoor tennis centre, a 9-hole golf course, heritage orchard, 70 working beehives, a walled kitchen garden, croquet lawn and more. \*What's in it for you?\* Competitive salary\* £3,600 estimated annual service charge (non-contractual)\* Meals included on duty\* Accommodation available if required\* Employee recognition awards\* Cashback healthcare cover after probation\* Continued career development with recognised training providers\* Generous friends and family rate at Iconic Luxury Hotels\* 25% discount on all food and beverage\* Discount on spa treatment and products\* Refer a friend incentive\* Team social events, seasonal gifts and much more...

\*Duty Manager - About you\*\* Confidence in dealing with guests, managers and colleagues\* Enjoy making fast paced decisions with accuracy and care\* Previous experience in reception and/or food and beverage at supervisory level minimum\* Drive and passion to seek out opportunities to go above and beyond for our guests\* Enthusiasm and passion for your work and communication with colleagues and adept at multitasking\* A keen eye for detail, organisational skills and a flexible attitude\*A full, clean driving licence is requirement for this position. \*\*Aim of the Duty Manager role\*To ensure the well-being of all guests during their time at the hotel and maintaining a high level of host presence throughout to ensure the overall smooth

running of the hotel at all times when on duty.\*Key responsibilities of the Duty Manager:\*\*  
Ensuring you are prepared for every shift with faultless hotel knowledge\* Show passion for your guests' experience by attending daily briefings to learn about special occasions, requirements and VIP guests\* To take ownership in welcoming and bidding farewell to all visitors in a warm and professional manner\* Ensuring all guests receive prompt service and guidance relating to their stay\* Be confident in handling guest requirements, special requests and complaints\* Be flexible in covering all departments and offer support regarding the team to ensure they are equipped for service\* Take ownership in the smooth running of all departments during your shiftIf this role is of interest to you, then please apply now! We do reserve the right to close this advertisement early if we receive a high volume of suitable applications.

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