

Early Diagnosis Support Worker

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Company: Countess Of Chester Hospital

Location: Cheshire

Category: other-general

Countess of Chester Hospital NHS Foundation Trust, staff pride themselves on not only leading through clinical excellence, but also by creating an environment where all staff are valued and appreciated. To achieve this, the Trust has embarked on an exciting new strategy focused on continuous improvement.

Our vision is to improve the lives of our community and provide excellence in healthcare, through partnership and innovation

Our High Performance Culture will support everyone to be the best version of themselves by being true to our Trust vision, values and behaviors.

We welcome applications from colleagues from our local and neighbouring communities of all backgrounds and identities, who are currently under-represented within our region such as Black, Asian, Minority ethnic and those with disabilities.

As a region we are reviewing the way we work, and exploring how new working practices that support flexible working can create a positive work-life balance. As part of our recruitment process we will explore how our inclusive employment policies, flexible working, staff engagement forums, Trust facilities and services can be of mutual benefit.

Job overview

Working Full time : 37.5 hours per week (12 months contract)

An opportunity has arisen for an Early Diagnosis Support Worker, supporting patients referred to the Breast Service.

The successful post holder will work with both clinical and operational leads to provide support within the department to meet key competencies such as delivery of the 62 day cancer

access standard. You will require excellent communication skills which should include communicating clearly, sensitively and effectively with patients, families and professionals. You should be able to signpost patients to the most appropriate services and be enthusiastic to apply acquired knowledge and skills.

We are looking for someone with high energy ~~and~~ **positive ‘can do’** attitude that can work with a large range of people to deliver efficiency, productivity and change as required.

Internal applicants are encouraged and welcomed to apply for this post if they have relevant experience.

Main duties of the job

Undertaking less complex keyworker activity.

Facilitating efficient transfer of patients between providers to assist in the delivery of the 62 day cancer access standard, for multiple trust pathways.

Liaising with patients on diagnostic pathways to facilitate timely access to services (e.g. coordinating appointments with patients; organising referrals).

Following basic assessment provide advice and support within clinics, support remote monitoring of surveillance clinics to free up consultant/nurse led clinic time and follow up.

Support delivery of primary and secondary prevention for patients and their relatives/ carers; supporting them around ‘teachable moments’ and Making Every Contact Count.

Document and monitor all aspects of care coordination and service delivery, supporting data collection and record keeping for audit.

Please do not apply if you cannot evidence the key skills required above and do not meet the all of the essential criteria within the job description.

Working for our organisation

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