

Ecommerce assistant

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Company: Page Personnel

Location: Bootle

Category: other-general

Great company culture, environment and events. Permanent, full time role with great benefits.

About Our Client The company is a leading player in the retail industry with a significant online presence. With a team of over 100 dedicated professionals, they focus on providing top-notch customer service to their extensive online customer base, operating from their Bootle location.

Job Description Assist in managing the company's online sales and presence. Handle customer queries and complaints efficiently and professionally. Work closely with the wider customer service team to ensure all customer needs are met. Monitor online customer feedback and make suggestions for improvements. Update product information and prices on the company's ecommerce platform. Contribute to the development of marketing strategies to drive online sales. Assist in the preparation of reports on online sales and customer feedback. Ensure compliance with the company's policies and procedures.

The Successful Applicant A successful ecommerce assistant should have: A strong understanding of ecommerce and retail. Excellent customer service skills. Good communication skills, both written and verbal. A keen eye for detail and accuracy. An ability to work well in a team. Basic understanding of digital marketing strategies. Proficiency in the use of ecommerce platforms and tools.

What's on Offer A salary of £23k per year. A vibrant and supportive company culture. Full time, permanent position. Generous holiday leave. Opportunities for professional development in the retail industry. Hybrid working. Are you ready to kick-start your career in ecommerce? Don't miss out on this exciting opportunity to join a leading company in the retail industry based in Bootle. Apply today!

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